DOCKET FILE COPY ORIGINAL



Marie T. Breslin Director Federal Regulatory

Verizon
1300 I Street NW, Suite 400W
Washington, DC 20005
Phone 202 515-2533
Fax 202 336-7922
marie.t.breslin@verizon.com

February 19,2003

Federal Communications Commission Consumer Information Bureau Consumer Information Network Division FCC Form 478 / Room 5-A729 445 12''Street, SW Washington, DC 20554

RECEIVED

FEB 1 9 2003

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Pursuant to the Commission's Third **Report** and Order on Slamming [CC Docket 94-129] released August 15, 2000 and Section 64.1180(b) of the FCC's regulations, Verizon today is filing a Form 478 for the following entities:

- 1. Verizon California Inc.
- 2. Verizon Delaware Inc.
- 3. Verizon Florida Inc.
- 4. Verizon Hawaii Inc.
- 5. Verizon Maryland Inc.
- 6. Verizon Pennsylvania Inc.
- 7. Verizon North Inc.
- 8. Verizon Northwest Inc.
- 9. Verizon South Inc.
- 10. Verizon New England Inc.
- 11. Verizon New York Inc.
- 12. Verizon New Jersey Inc.
- 13. Verizon Virginia Inc.
- 14. Verizon Washington, DC Inc.
- 15. Verizon West Virginia Inc.
- 16. Verizon West Coast Inc.
- 17. Contel of the South, Inc. d.b.a. Verizon Mid-States
- 18. GTE Midwest Incorporated d.b.a. Verizon Midwest
- 19. **GTE** Southwest Incorporated d.b.a. Verizon Southwest
- 20. Bell Atlantic Communications, Inc. d.b.a. Verizon Long Distance
- 21. NYNEX Long Distance Company d.b.a. Verizon Enterprise Solutions
- 22. Verizon Select Services Inc.
- 23. Micronesian Telecommunications Corp. d.b.a. Verizon Micronesia
- 24. **GTE** Pacifica. Inc. d.b.a. Verizon Pacifica
- 25. GTE Pacifica-Guamd.b.a. Verizon Pacifica

No of Copies recid O+

Verizon is also providing **the** following explanations for this reporting period to assist Commission staff.

- 1. End-user subscriber counts reported on Line 106 are provided using the subscriber billing telephone number (BTN). Therefore some subscribers may be counted more than once if they have multiple BTNs with Verizon.
- 2. Consumer complaints reported in Block 3 are also counted by billing telephone number (BTN). For example, if a large business customer with multiple telephone numbers on one bill made a slamming allegation on one or more of those telephone numbers we would report that as a single slamming allegation.
- 3. Due to the sale on lines in various states, end-user subscriber counts reported on Line 106 for **the** following entities have been reduced
 - a Verizon Mid-States reduction in Line 106 due to sale of lines in Alabama
 - b. Verizon Midwest reduction in Line 106 due to sale of lines in Missouri
 - c. Verizon South Inc. reduction in Line 106 due to sale of lines in Kentucky

Verizon was unable to file yesterday due to **the** Federal Government being closed due to a snowstorm.

Please call me at (202-515-2533) or Jason Groves at (202-515-2538) if you have any questions concerning this filing.

Sincerely,

Marie Breslin / 3

Attachments

Heek 1		3060-0787			
ITU GR I	Filer Identification Information		1 101	Filer 499 ID	80386
400			O OTE Div.	The second Oak of Oak of	1000
103	Complete mailing address of reporting ent corporate headquarters	ty's	One GTE Place.	Thousand Oaks, CA 9	362
104	Name(s) reporting entity uses to provide te service (Use additional sheets, if necessar			<u> </u>	
105	Complete mailing address of the entity that telecommunications service using the dbat if different from the address shown in Line	s) in Line 104,			
106	Number of end-user subscribers of the rep	orting carrier as of Dece	mber 31, 2002		3,811,78
107	If this report does not cover July 1, 2002 th	rough December 31, 20	02, indicate the perio	od covered. July 1, 20	02 through December 31, 2002
108	Person who completed this form	Mane Bresiin		1	
109	Telephone number of this person	(202) 515-2533		Extension	
110	Fax number of this person	(202) 336-7922			
111	E-mail address of this person	Marie.T.Breslin@\	/erizon.com		_
112	If you have no unresolved complaints from and December 31 of the reporting year, the	• • • •	•		etween July 1
113	Consumer slamming complaints unresolve	d as of June 30, 2002			
114	Consumer slamming complaints received to	rom July 1, 2002 through	December 31, 200	2	
115	Consumer slamming complaints resolved	during the period July 1,	2002 through Decer	mber 31, 2002	
116	Of the number reported on Line 115,	the number that were in	vestigated		
117	Of the number reported on Line 115,			nts	
118	Of the number reported on Line 115,				
110				444 41 445	
119	Consumer slamming complaints unresolve	d as of December 31, 20	002. [Line 113 + Line	ne 114 - Line 115]	
	Consumer slamming complaints unresolve	d as of December 31, 20	002. [Line 113 + Line	ne 114 <u>- Line 115</u>]	
	Names of carriers alleged to have sla one of your local exchange services	ammed	002. [Line 113 + Lin	Check if affiliate	received a b u t carrier
	Names of carriers alleged to have sla	ammed	002. [Line 113 + Lin	Check if	No. of slamming allegation received a but carrier July 1 through December 3
119	Names of carriers alleged to have sla one of your local exchange service s	ammed	002. [Line 113 + Lin	Check if	received a b u t carrier
119	Names of carriers alleged to have sla one of your local exchange service s	ammed	002. [Line 113 + Lin	Check if	received a b u t carrier
119	Names of carriers alleged to have sla one of your local exchange service s	ammed	002. [Line 113 + Lin	Check if	received a b u t carrier
119	Names of carriers alleged to have sla one of your local exchange service s See Worksheet Verizon CA Attachment	ammed		Check if affiliate	received a b u t carrier
120	Names of carriers alleged to have sla one of your local exchange service s See Worksheet Verizon CA Attachment	ammed ubscribers ts, if necessary. (Space		Check if affiliate	received a b u t carrier
120	Names of carriers alleged to have ske one of your local exchange service s See Worksheet Verizon CA Attachment Use additional shee	ammed ubscribers ts, if necessary. (Space	is provided below fo	Check if affiliate	received a b u t carrier
120	Names of carriers alleged to have slatened one of your local exchange service s See Worksheet Verizon CA Attachment Use additional sheets: CERTIFICATION: to be Signed by an Officer of Provide additional information or explanation of the action of the a	ammed ubscribers its, if necessary. (Space the Filer ons, as needed. Use ad	is provided below for ditional sheek, if no ntity, that I have exa	Check if affiliate Check if affiliate correlectronic filing.)	received a but carrier July 1 through December 3
119 120	Names of carriers alleged to have slatened one of your local exchange service s See Worksheet Verizon CA Attachment Use additional sheets: CERTIFICATION: to be Signed by an Officer of Provide additional information or explanation of the action of the a	ammed ubscribers its, if necessary. (Space the Filer ons, as needed. Use ad bove-named reportinge	is provided below for ditional sheek, if no ntity, that I have exa	Check if affiliate Check if affiliate correlectronic filing.)	received a but carrier July 1 through December 3
119 120 126	Names of carriers alleged to have slave one of your local exchange service s See Worksheet Verizon CA Attachment Use additional sheet CERTIFICATION: to be Signed by an officer of Provide additional information or explanate I certify that I am an officer Of the a knowledge. in	ammed ubscribers its, if necessary. (Space the Filer ons, as needed. Use ad bove-named reportinge	is provided below for ditional sheek, if no ntity, that I have exa	Check if affiliate Check if affiliate correlectronic filing.)	received a but carrier July 1 through December 3
120 	Names of carriers alleged to have slave one of your local exchange service s See Worksheet Verizon CA Attachment Use additional sheets: CERTIFICATION: to be Signed by an officer of the aknowledge. in: Signature	ts, if necessary. (Space the Filer ons, as needed. Use addrove-named reportinge formation, and belief, all	is provided below for ditional sheek, if no ntity, that I have exa	Check if affiliate Check if affiliate correlectronic filing.)	received a but carrier July 1 through December 3
119 120 126 127 128 129	Names of carriers alleged to have slave one of your local exchange service s See Worksheet Verizon CA Attachment Use additional sheets: GERTIFICATION: to be Signed by an officer of Provide additional information or explanation of the analysis of the service of the analysis of the service	ts, if necessary. (Space the Filer ons, as needed. Use address to bove-named reportinge formation, and belief, all	is provided below for ditional sheek, if ne netity, that I have exa Statemenk of fact or	Check if affiliate Check if affiliate correlectronic filing.)	received a but carrier July 1 through December 3

Verizon California Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00024	PST	Primus Telecommunications, Inc.		5
00071	WSN	BroadwingTelecommunications, Inc.		8
00099	ARZ	Pac-West Telecomm, Inc. dba Americall		59
00123	DVT	Americatel Corporation		8
00132	MPZ	MPC Bus Comms Systems/Easton Telecom		27
00222	MCI	MCI Worldcom		664
00223	TDX	Cable & Wireless Communications, Inc.		1
00288	ATX	AT&T Communications		634
00333	UTC	Sprint Dial 1 Service		317
00432	LGT	Qwest Communications		21 6
00444	ALN	Global Crossing Telecommunications, Inc.		1,035
00555	WTL	Worldcom		560
00603	NTZ	Incomnet Communications		5
00649	WRK	Working Assets Long Distance		11
00732	ATI	AT&T Business		3
00752	EXL	Excel Telecommunications, Inc.		18
00811	VRT	Vartec Telecom		1
	TPD	Onestar Long Distance		1
00948	SSM	Broadwing Comm Svcs, Inc.		5
05102	WCA	Williams Communications, Inc.		9
05227	TAJ	TCAST Communications, Inc.		6
05237	AYG	Alliance Group Services, Inc.		99
05438	IDR	IDTCorp/IDT America	V	2
05448	GIT	Verizon Telephone Operations, Inc.	X	76
05483	GOP	Verizon Select Services, Inc.	X	285
05792	SBZ	SBC Long Distance		7 2
05830	GSS	Genesis Communications		_
05957	UID	Unidial Inc.		30
06112	AYV	American Communication Network		30
06340	PUA	Paetec Communications, Inc.		3
06398	NXT	Nextel MCI WorldCom		1
00222		AT&T Communications		2
00288		· -··		1
00288 07134		GS Paging MCI Worldcom Communication Inc. NJ		1
07134		MCI Worldcom Communications Inc. NO		1
07240		AT&T - Local - NY		1
01033		ATAT - LOCAL TVI		•
				4 4 4 9

The total column represents the number of carrier notification transactions not necessarily the number of alleged slamming complaints, since a single complaint may involve more than one service.

GRAND TOTAL

4,112

	03 FCC Form 478-Feb Telecommunications Slamming Complaint Reporting Form >>> Please read instructions before completing.<<< Due February 18, 2003					Approval by OMB 3060-0787	
	Filor identification information		101	Filer	499 ID	80629	
102	Legal name of reporting entity	Verizon Delaware In	c.				
103	Complete mailing address of reporting entity's corporate headquarters		901 Tatnall Stre	et, 2nd Floor,	Wilmington,	DE 19801	
104	Name(s) reporting entity uses to provide telecor service (Use additional sheets, if necessary.)	mmunications					
105	Complete mailing address of the entity that prove telecommunications service using the dba(s) in if different from the address shown in Line 103						
106	Number of end-user subscribers of the reporting	g carrier as of Decemi	per 31, 2002			373,0	
107	If this report does not cover July 1, 2002 through	h December 31, 2002	, indicate the peri	od covered.	July 1, 2002	through December 31, 2002	
lock 2:	: Contact Information						
108	Person who wmpleted this form	Marie Bresiin					
109	Telephone number of this person	(202)515-2533		Extension			
110	Fax number of this person	(202) 336-7922					
111	E-mail address of this person	Marie.T.Breslin@Ver	rizon.com				
	and December 31 of the reporting year, then che Consumer stamming complaints unresolved as		ox to the right and	skip to Block	5.		
113	Consumer slamming complaints unresolved as	of June 30, 2002					
	Consumer slamming complaints received from				<u></u>		
115	Consumer slamming complaints resolved during	the period July 1, 20	02 through Decer	mber 31, 2002	2		
116	Of the number reported on Line 115, the r	number that were inve	stigated				
117	Of the number reported on Line 115, the r	number that proved to	be valid complain	nts			
	Of the number reported on Line 115, the r	number the reporting o	entity directly reso	lved with con			
117	Of the number reported on Line 115, the r Consumer slamming complaints unresolved as	number the reporting of December 31, 2002	entity directly reso 2. [Line 113 + Line 113	lved with con			
117 118	Of the number reported on Line 115, the r Consumer slamming complaints unresolved as Complaints That You Received Alleging That Apollo	number the reporting of December 31, 2003 or Carrier Stammed a Co	entity directly reso 2. [Line 113 + Line	ilved with con ne 114 - Line	115]	scribers	
117 118	Of the number reported on Line 115, the r Consumer slamming complaints unresolved as	number the reporting of December 31, 2003 or Carrier Stammed a Conviction and fixed wire	entity directly reso 2. [Line 113 + Line	olved with connection on the service to the service	115]	No. of slamming allegation received about carrier	
117 118 119	Of the number reported on Line 115, the r Consumer slamming complaints unresolved as Completes That You Received Elicates That Jack To be completed by carriers that provide to Names of carriers alleged to have slammed	number the reporting of December 31, 2003 or Carrier Stammed a Conviction and fixed wire	entity directly reso 2. [Line 113 + Line	olved with connection on the service to the service	115] end-user sul eck if	No. of slamming allegation received about carrier	
117 118 119	Of the number reported on Line 115, the r Consumer slamming complaints unresolved as Completes That You Received Elicates That Seeth To be completed by carriers that provide to	number the reporting of December 31, 2003 or Carrier Stammed a Conviction and fixed wire	entity directly reso 2. [Line 113 + Line	olved with connection on the service to the service	115] end-user sul eck if	No. of slamming allegation received about carrier	
117 118 119	Of the number reported on Line 115, the r Consumer slamming complaints unresolved as Completes That You Received Elicates That Jack To be completed by carriers that provide to Names of carriers alleged to have slammed	number the reporting of December 31, 2003 or Carrier Stammed a Conviction and fixed wire	entity directly reso 2. [Line 113 + Line	olved with connection on the service to the service	115] end-user sul eck if	No. of slamming allegation received about carrier	
117 118 119 lack &	Of the number reported on Line 115, the r Consumer slamming complaints unresolved as Completes That You Received Elicates That Jack To be completed by carriers that provide to Names of carriers alleged to have slammed	number the reporting of December 31, 2003 or Carrier Stammed a Conviction and fixed wire	entity directly reso 2. [Line 113 + Line	olved with connection on the service to the service	115] end-user sul eck if	No. of slamming allegation received about carrier	
117 118 119 Nack 4- 120 121 122	Of the number reported on Line 115, the r Consumer slamming complaints unresolved as Completes That You Received Elicates That Jack To be completed by carriers that provide to Names of carriers alleged to have slammed	number the reporting of December 31, 2003 or Carrier Stammed a Conviction and fixed wire	entity directly reso 2. [Line 113 + Line	olved with connection on the service to the service	115] end-user sul eck if	No. of slamming allegation received about carrier	
117 118 119 120 121 122 123	Of the number reported on Line 115, the r Consumer slamming complaints unresolved as Camplaints That Yan Received Allering That Anath To be completed by carriers that provide to Names of carriers alleged to have slammed. See Worksheet Verizon DE Attachment	number the reporting of December 31, 200; ar Carrier Stammed a Cowireline and fixed wire ed	entity directly reso 2. [Line 113 + Line MESSINGI Hess local exchan	ge service to Ch	end-user sul eck if filiate	No. of slamming allegation received about carrier	
117 118 119 120 121 122 123 124	Of the number reported on Line 115, the r Consumer slamming complaints unresolved as Completes That You Received Elicates That Jack To be completed by carriers that provide to Names of carriers alleged to have slammed	number the reporting of December 31, 200; ar Carrier Stammed a Cowireline and fixed wire ed	entity directly reso 2. [Line 113 + Line MESSINGI Hess local exchan	ge service to Ch	end-user sul eck if filiate	No. of slamming allegation received about carrier	
117 118 119 1ack 4- 120 121 122 123 124	Of the number reported on Line 115, the r Consumer slamming complaints unresolved as Camplaints That Yan Received Allering That Anath To be completed by carriers that provide to Names of carriers alleged to have slammed. See Worksheet Verizon DE Attachment	number the reporting of December 31, 200; ar Carrier Stammed a Cowireline and fixed wire ed	entity directly reso 2. [Line 113 + Line MESSINGI Hess local exchan	ge service to Ch	end-user sul eck if filiate	No. of slamming allegation received about carrier	
117 118 119 1ack 4- 120 121 122 123 124	Of the number reported on Line 115, the r Consumer slamming complaints unresolved as Camplaints That Yan Received Allering That Anath To be completed by carriers that provide to Names of carriers alleged to have slammed. See Worksheet Verizon DE Attachment	number the reporting of December 31, 200; ar Carrier Stammed a Cowireline and fixed wire ed	entity directly reso 2. [Line 113 + Line MESSINGI Hess local exchan	ge service to Ch	end-user sul eck if filiate	No. of slamming allegatio received about carrier	
117 118 119 Nack 4- 120 121 122 123 124	Of the number reported on Line 115, the r Consumer slamming complaints unresolved as Camplaints That Yan Received Allering That Anath To be completed by carriers that provide to Names of carriers alleged to have slammed. See Worksheet Verizon DE Attachment	number the reporting of December 31, 200; ar Carrier Stammed a Cowireline and fixed wire ed	entity directly reso 2. [Line 113 + Line MESSINGI Hess local exchan	ge service to Ch	end-user sul eck if filiate	No. of slamming allegation received about carrier	
117 118 119 120 121 122 123 124 125	Of the number reported on Line 115, the r Consumer slamming complaints unresolved as Camplaints That Yan Received Alleging That Anath To be completed by carriers that provide to Names of carriers alleged to have slamme See Worksheet Verizon DE Attachment Use additional sheets, if	number the reporting of December 31, 200; ar Carrier Stammed a Cowireline and fixed wire ed	entity directly reso 2. [Line 113 + Line MESSINGI Hess local exchan	ge service to Ch	end-user sul eck if filiate	No. of slamming allegation received about carrier	
117 118 119 110 120 121 122 123 124 125	Of the number reported on Line 115, the r Consumer slamming complaints unresolved as Camplaints That You Received Allegian That Anoth To be completed by carriers that provide to Names of carriers alleged to have slammed. See Worksheet Verizon DE Attachment Use additional sheets, if	number the reporting of December 31, 200; ar Carrier Stammed a Convince and fixed wire ed	entity directly reso 2. [Line 113 + Line MESSINGI Hess local exchan	ge service to Ch	end-user sul eck if filiate	No. of slamming allegation received about carrier	
117 118 119 120 121 122 123 124 125	Of the number reported on Line 115, the r Consumer slamming complaints unresolved as Complaints That You Received Alleging That Anoth To be completed by carriers that provide to Names of carriers alleged to have slammed. See Worksheet Verizon DE Attachment Use additional sheets, if Signature Printed name of officer	number the reporting of December 31, 2000 ar Carrier Stammed a Cavireline and fixed wire ed	entity directly reso 2. [Line 113 + Line MESSINGI Hess local exchan	ge service to Ch	end-user sul eck if filiate	No. of slamming allegation received about carrier	
117 118 119 120 121 122 123 124 125	Of the number reported on Line 115, the r Consumer slamming complaints unresolved as Camplaints That You Received Allegian That Anoth To be completed by carriers that provide to Names of carriers alleged to have slammed. See Worksheet Verizon DE Attachment Use additional sheets, if	number the reporting of December 31, 200; ar Carrier Stammed a Convince and fixed wire ed	entity directly reso 2. [Line 113 + Line MESSINGI Hess local exchan	ge service to Ch	end-user sul eck if filiate	No. of slamming allegation	

Verizon **Delaware** Inc.

CIC/OCN	ACNA/CARF	NAME OF CARRIER	CHECK IF AFFILIATE TOTAL
00004	ATZ	ATX Telecommunications Svcs.	12
00081	TTU	COVISTA	9
001 23	DVT	Americatel Corporation	4
00200	UWT	Capsule Communications	7
00222	MCI	MCl Worldcom	389
00223	TDX	Cable & Wireless Communications, Inc.	3
00288	ATX	AT&T Communications	3,227
00333	UTC	Sprint Dial 1 Service	199
00432	LGT	Qwest Communications	627
00444	ALN	Global Crossing Telecommunications, Inc.	128
00534	TUM	Touch 1 Communications, Inc.	1
00555	WTL	Worldcom	22
00732	ATI	AT&T Business	2
00752	EXL	Excel Telecommunications, Inc.	1
00811	VRT	Vartec Telecom	1
00826	TMN	Telecom USA	1
00848	TIQ	Primus Telecommunications	1
00880	SVL	Opticom	2
051 02	WCA	Williams Communications, Inc.	1
05237	AYG	Alliance Group Sewices, Inc.	40
05957	UID	Unidial inc.	6
06500	BAW	Verizon	X 2
08746	TVN	The Phone Company	2
06868	PHO	PT-1 Communications, Inc.	1
06963	BAX	Verizon Long Distance	X 1
00288		AT&T Communications	1
00292		Teleport Communications Group Inc. (subsidiary of AT&T	") 3
01.958		ATX Telecommunications Sewices Ltd.	1
03346		Closecall America Inc.	1
03575		Cavalier East LLC - PA	1
03982		Cavalier East LLC - DE	2
05554		Teleport Communications Group	3
05933		Digital Teleport Inc.	8
06053		Teleport Communications Group Inc PA	24
06468		CloseCall America Inc.	2
07061		ATX Telecommunications Sewices Ltd.	1
07125		Teleport Communications Group	1
071 34		MCI Worldcom Communications Inc. NJ	2
07229		MCIMetro ATS Inc.	20
07308		TCG Delaware Valley Inc DE	5
07309		TCG Delaware Valley Inc PA	1
07421		AT&T Local	4
07706		Capital Telecommunications Inc.	3
07757		ATX Telecommunications Sewices Ltd.	1
07967		Cavalier Telephone LLC (Mid-Atlantic)	1
CDAND TO	TA1	. , ,	

The total column represents the number of carrier notification transactions not necessarily the number of alleged slamming complaints. since a single complaint may involve more than one service.

GRAND TOTAL

4.754

2003	FCC Form 478-Feb Telecommunicati >>> Please read instructions before completing.		complaint Reprusive 18, 2003	porting Fa	m	Approval by OMB 3060-0787
Block 1	: Filer identification information		101	Filer	499 ID	803862
102	Legal name of reporting entity	Verizon Florida Inc.	<u> </u>			
103	Complete mailing address of reporting entity's corporate headquarters		201 North Frank	din Street, On	e Tampa City	Center, Tampa, FL 33602
104	Name(s) reporting entity uses to provide telecon service (Use additional sheets, if necessary.)	nmunications				
105	Complete mailing address of the entity that prov telecommunications service using the dba(s) in if different from the address shown in Line 103					
106	Number of end-user subscribers of the reporting	carrier as of Decemb	per 31, 2002			1,838,807
107	If this report does not cover July 1, 2002 through	December 31, 2002,	, indicate the peri	od covered.	July 1, 2002	through December 31, 2002
Block 2	: Contact Information					
108	Person who completed this form	Marie Breslin				
109	Telephone number of this person	(202) 515-2533		Extension		
110	Fax number of this person	(202) 336-7922				
111	E-mail address of this person	Marie.T.Breslin@Ver	rizon.com			
Block 3	: Complaints That You Received or Resolved Alleging	y That You Slammed a C	Onsum or			
112	If you have no unresolved complaints from prior and december 31 of the reporting year, then che					reen July 1
113	Consumer slamming complaints unresolved as	of June 30, 2002				2
114	Consumer slamming complaints received from	July 1, 2002 through D	ecember 31, 200)2		18
115	Consumer slamming complaints resolved during	the period July 1, 20	02 through Dece	mber 31, 2002	2	19
116	Of the number reported on Line 115, the n	umber that were inve	stigated			14
117	Of the number reported on Line 115, the n	umber that proved to	be valid complain	nts		0
118_	Of the number reported on Line 115, the n					19
119	Consumer slamming complaints unresolved as	of Deecember 31, 200)2. [Line 113 + L	ine 114 - Line	e 115]	1
	Names of carriers alleged to have slamme one of your local exchange service subscr				eck if iliate	No. of slamming allegations received about carrier July 1 through December 31
120	See Worksheet Verizon FL Attachment					
405				1		<u> </u>
125	Use addibonal sheets, if	necessary (Space is	pronded below f	or electron ic f	iling.)	
Block 5	: CERTIFICATION: to be Signed by an Officer of the fil					
		1 20 0				
127	Signature	- Swi F	Hall_			
128	Printed name of officer	Edwin F. Hall				
129	Position with reporting entity	Controller				
130	Date	February 15,2003				

Send this form to: FCC.CGB,Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C. 20554; or by e-mail: slamming478@fcc.gov; by fax to: (202)418-0037. For more information contact the Reference InformationCenter at (202)4184270.

WILLFUL FALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE. 18 U.S.C. \$1001

FCC Form 478-Feb January 2003

Verizon Florida Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00071	WSN	Broadwing Telecommunications, Inc.		1
00123	DVT	Americatel Corporation		1
00132	MPZ	MPC Bus Comms Systems/Easton Telecom		4
00222	MCI	MCI Worldcom		262
00288	ATX	AT&T Communications		283
00333	UTC	Sprint Dial 1 Service		104
00393	EXF	Intermedia Communications		11
00432	LGT	Qwest Communications		88
00444	ALN	Global Crossing Telecommunications, Inc.		109
00457	TDG	Emeritus Communications		4
00555	WTL	Worldcom		75
00649	WRK	Working Assets Long Distance		2
00732	ATI	AT&T Business		1
00752	EXL	Excel Telecommunications, Inc.		3
00811	VRT	Vartec Telecom		3
05102	WCA	Williams Communications, Inc.		13
05237	AYG	Alliance Group Services, Inc.		115
05253	AEJ	Alltel Long Distance		21
05448	GIT	Verizon Telephone Operations, Inc.	X	76
05483	GOP	Verizon Select Services, Inc.	X	55
05830	GSS	Genesis Communications		3
05957	UID	Unidial Inc.		2
06746	TVN	The Phone Company		2
00222		MCI WorldCom		1
02899		Broadview Networks Inc MA		1
03862		American Fiber Network Inc.		1
05570		NOS Communications Inc.		1
07229		MCIMetro ATS Inc.		2
07296		MCIMetro ATS Inc Pennsylvania		1
GRAND TO	TAL			1.245

2003	FCC Fcm 478-beb Telecommunicati >>> Please read instructions before completing.		omplaint R vary 18, 2003	eporting F o l	m	Approval by OMB 3060-0787
Block 1:	: Filer identification information		101	Filer 4	199 ID	803865
102	Legal name of reporting entity	Verizon Hawaii Inc.				
103	Complete mailing address of reporting entity's corporate headquarters	· · ·	1177 Bishop	Street, Honolulu	, HI 96813	
104	Name(s) reporting entity uses to provide telecor service (Use additional sheets, if necessary.)	nmunications				
105	Complete mailing address of the entity that prov telecommunications service using the dba(s) in if different from the address shown in Line 103					
106	Number of end-user subscribers of the reporting	carrier as of Decemb	er 31, 2002			594,093
107	If this report does not cover July 1, 2002 through	December 31, 2002	indicate the p	eriod covered.	July 1, 2002	through December 31, 2002
Block 2	: Contact Information					
108	Person who completed this form	Marie Breslin				
109	Telephone number of this person	(202) 515-2533		Extension		
110	Fax number of this person	(202) 336-7922				
111	E-mail address of this person	Marie.T.Breslin@Ver	izon.com			
Block 3	: Complaints That You Received or Resolved Allegia					
112	To be completed by all telephone exchange	 			mplainte hetu	reen July 1
112	If you have no unresolved complaints from prior and Decmber 31 of the reporting year, then che					veels outy 1
113	Consumer slamming complaints unresolved as	of June 30, 2002				
114_	Consumer slamming complaints received from	July 1, 2002 through E	ecember 31, 2	2002		4
115_	Consumer slamming complaints resolved during	the period July 1, 20	02 through De	cember 31, 2002	2	
116	Of the number reported on Line 115, the r	number that were inve	stigated			
117	Of the number reported on Line 115, the r	number that proved to	be valid comp	laints		
118	Of the number reported on Line 115, the r	number the reporting o	entity directly re	solved with con	sumers	
119	Consumer slamming complaints unresolved as	of December 31, 2002	2. [Line 113 +	<u>Line 114 - Line</u>	115]	
	Names of carriers alleged to have slammone of your local exchange service subsci				eck if iliate	No. of slamming allegations received about carrier July 1 through December 31
120	See Worksheet Verizon HI Attachment					cary : amought 2000minor or
121						
						1
125		78				
	Use additional sheets, if					
126	Provide additional information or explanations.		ional sheets. if	necessary.		
127	Signature	and belief, all sta	tements of fac	et)		
128	Printed name of officer	Edwin F. Hall				
129	Position with reporting entity	Controller				
130	Date	February 15.2003				
	form Io: FCC, CGB, Reference Information Center, FCC mail: slamming478@fcc.gov; by fax to: (202)418					Center at (202) 418-0270.

WILLFUL FALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE, 18 U.S.C. \$1001

FCC Form 478-Feb January 2003

Verizon Hawaii Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00015	HWT	Hawaiian Telephone Company (GTE)	Χ	13
00222	MCI	MCI Worldcom		207
00252	LDU	Sprint Hospitality Group		3
00288	ATX	AT&T Communications		70
00333	UTC	Sprint Dial 1 Service		178
00432	LGT	Qwest Communications		7
00444	ALN	Global Crossing Telecommunications, Inc.		40
00555	WTL	Worldcom		11
00603	NTZ	Incomnet Communications		2
00649	WRK	Working Assets Long Distance		1
00752	EXL	Excel Telecommunications, Inc.		5
08800	SVL	Opticom		2
00995	TAG	WorldCom, Inc.		6
05102	WCA	Williams Communications, Inc.		3
05448	GIT	Verizon Telephone Operations, Inc.	X	7
05483	GOP	Verizon Select Services, Inc.	X	29
06746	TVN	The Phone Company		1
GRAND TO	TAL			585

2003	FCC Form 478-Feb Telecommunicati		omplaint R uary 18, 2003	eporting Fo	rm	Approval by OMB 3060-0787
Block 1:	Filer Identification Information		101	Filer	499 ID	806304
102	Legal name of reporting entity	Verizon Maryland Inc				
103	Complete mailing address of reporting entity's corporate headquarters		One East Prat	tt Street. Baltime	ore, MD 21202	2
104	Name(s) reporting entity uses to provide telecom service (Use additional sheets, if necessary.)	nmunications				
105	Complete mailing address of the entity that prov telecommunications service using the dba(s) in if different from the address shown in Line 103					
	Number of end-user subscribers of the reporting					3,328,035
107	If this report does not cover July 1, 2002 through	December 31, 2002,	indicate the pe	eriod covered.	July 1, 2002	through December 31, 2002
Block 2	: Centact Information					
108	Person who completed this form	Marie Breslin	****		T	
109	Telephone number of this person	(202) 515-2533		Extension		, , , , , , , , , , , , , , , , , , ,
110	Fax number of this person	(202) 336-7922				
111	E-mail address of this person	Marie.T.Breslin@Ver				
Block 3	: Complaints That You Received or Reseived Alloging			otructions)		
112	To be completed by all telephone exchange If you have no unresolved complaints from prior and December 31 of the reporting year, then che	reporting periods and	you received	no slamming co	mplaints betw 5.	een July 1
113	Consumer slamming complaints unresolved as					_ 7
114	Consumer slamming complaints received from		ecember 31, 2	2002		39
115	Consumer slamming complaints resolved during				2	27
116	Of the number reported on Line 115, the r					_ 9
117	Of the number reported on Line 115, the r			laints		
118	Of the number reported on Line 115, the r				sumers	27
119	Consumer slamming complaints unresolved as					19
	Names of carriers alleged to have slamme one of your local exchange service subsci				eck if filiate	No. of slamming allegations received about carrier July 1 through December 31
120	See Worksheet Verizon MD Attachment					
121						
122						
123						
124				_		
125	Use additional sheets. if	necessary (Snace is	nrovided belov	l w for electronic	ilino.)	<u> </u>
Rieck S	: CERTHICATION: to be Signed by an Officer of the Fi		provided bolo	Wier electronic	····· <u>8·)</u>	
		I				
128	Printed name of officer	Edwin F. Hall				
	Position with reporting entity	Controller				
	Date	February 15,2003				
		1. 3514417 10,2000				

ATTACHMENT 1 - RESPONSETO BLOCK 4 (1st & 2nd Otr. 2002)

Verizon Maryland Inc.

CIC/OCN	ACNA/CARR		HECK IF FFILIATE	TOTAL
00004	ATZ	ATX Telecommunications Svcs.		6
00024	PST	Primus Telecommunications, Inc.		14
00071	WSN	Broadwing Telecommunications, Inc.		17
00081	TTU	COVISTA		37
00123	DVT	Americatel Corporation		6
00132	MPZ	MPC Bus Comms Systems/Easton Telecom		4
00200	UWT	Capsule Communications		28
00222	MCI	MCI Worldcom		1,311
00223	TDX	Cable & Wireless Communications, Inc.		6
00241	ALG	American Long Lines		7
00284	AVU	Amerivision Communications, Inc.		5
00288	ATX	AT&T Communications		1,646
00333	UTC	Sprint Dial 1 Service		815
00359	EOT	Empire One Telecommunications		1
00432	LGT	Qwest Communications		305
00444	ALN	Global Crossing Telecommunications, Inc.		559
00457	TDG	Emeritus Communications		5
00555	WTL	Worldcom		172
00629	CXM	Worldxchange		2
00636	CMJ	Vartec Telecom d.b.a. Clear Choice		1
00649	WRK	Working Assets Long Distance		3
00732	ATI	AT&T Business		16
00752	EXL	Excel Telecommunications, Inc.		43
00811	VRT	Vartec Telecom		14
00834	CFF	Worldxchange Communications		1
00873	TPD	Onestar Long Distance		13
00898	MCK	MCI Telecommunications		1
00924	XTL	Xtel Communications, Inc.		2 7
00948	SSM	Broadwing Comm Svcs, Inc.		•
05014	TFG	Zone Telecom		43
05102	WCA	Williams Communications, Inc.		12
05237	AYG KYT	Alliance Group Services, Inc.		363
05238 05618	PUT	NACC/Kytel Starpower Communications		3 1
05957	UID	Starpower Communications Unidial Inc.		4
06112	AYV	American Communication Network		29
06340	PUA	Paetec Communications, Inc.		29
06444	THB	Telehub Network Services, Corp.		1
06500	BAW	Verizon	X	16
06746	TVN	The Phone Company	Λ.	10
00210	t A 1.4	NOS Communications Inc		15
00210		Capital Telecommunications Inc.		1
00221		MCI Worldcom		90
00288		AT&T Communications		2
00292		Teleport Communications Group Inc. (Subsidiary Of AT&	ሬ ፐ)	7
00444		Global Crossing Telecommunications Inc.	/	1
00601		Z-Tel Communications Inc. – MD		18
03346		Closecall America Inc.		8
=		•		=

ATTACHMENT 1 - RESPONSE TO BLOCK 4 (1st & 2nd Qtr. 2002)

Verizon Maryland Inc.

CIC/OCN	ACNNCARR	NAME OF CARRIER	CHECK IF	TOTAL
03910	, with oans	Cavalier Telephone Mid-Atlantic. LLC – MD	• - 	4
04549		AT&T Corp. dba TCG - Minnesota- MN		2
04725		Cavalier Telephone L.L.C.		1
04820		Cavalier East LLC - MD		2
05120		TCG		1
05281		A.R.C. Networks Inc. dba Infohighway - MD		1
05364		Cavalier Telephone		1
05406		NOS Communications Inc		1
05559		Connectiva Communications Corporation		1
05570		NOS Communications Inc.		6
05575		NOS Communications Inc VA		1
05578		NOS Communications Inc MD		26
05933		Digital Teleport Inc.		3
06053		Teleport Communications Group Inc PA		14
06373		Eztel Network Services L.L.C.		2
06468		Closecall America Inc.		1
07061		ATX Telecommunications Services Ltd		1
07132		MCI Worldcom Communications Inc		6
07134		MCI Worldcom Communications Inc NJ		5
07199		MCI Worldcom Communications Inc MA		2
07228		MCI Worldcom Communications Inc MD		44
07229		MCIMetro ATS Inc.		143
07238		MCI Worldcom Communications Inc. – VA		1
07316		MCI Worldcom Communications Inc CT		1
07325		Teleport Communications Group America Inc. – MD		3
07421		AT&T Local		1
07519		NOS Communications Inc.		8
07706		Capital Telecommunications Inc.		5
07729		Lightyear Telecommunications LLC		1
07757		ATX Telecommunications Services Ltd		1
07944		Cavalier Telephone LLC (Mid-Atlantic) – MD		1
08323		Essential.Com Inc.		6
08348		Cavalier Telephone LLC (Mid-Atlantic)		1
08422		Cat Communications International Inc.		4
08832		Starpower Communications LLC - MD		4
08992		Allegiance Telecom Inc MD		3
09623		United Systems Access Telecom Inc.		1
GRAND TO	TAL			5,963

lack 4	>>> Please read instructions before completing		101	Filor	199 ID	80629
	Filer Identification Information				133 10	30029
	Legal name of reporting entity	Verizon Pennsylvan				
103	Complete mailing address of reporting entity's corporate headquarters		1717 Arch Street,	17th Flwr,	Philade phia	PA 19103
104	Name(s) reporting entity uses to provide telecon service (Use additional sheets, if necessary.)	mmunications				
105	Complete mailing address of the entity that provide telecommunications service using the dba(s) in if different from the address shown in Line 103			···	<u>-</u>	
106	Number of end-user subscribers of the reporting	g carrier as of Decem	ber 31, 2002			3,751,99
107	If this report does not cover July 1, 2002 throug	h December 31, 2002	, indicate the period	covered.	July 1, 2002	through December 31, 2002
aek 7	Contact Information					
108	Person who completed this form	Marie Breslín				
109	Telephone number of this person	(202) 515-2533		Extension		
110	Fax number of this person	(202) 336-7922				
111	E-mail address of this person	Marie.T.Breslin@Ve	rizon.com			
	December 24 of the second or the second		ev to the right and a	kin to Block	F.	Е
440	and December 31 of the reporting year, then ch		ox to the right and s	KID TO BIOCK	Э.	
113	Consumer slamming complaints unresolved as		2			6
114	Consumer slamming complaints received from			04 0000	<u></u>	4
115	Consumer slamming complaints resolved during			per 31, 2002	2	2
116	Of the number reported on Line 115, the			<u></u>		
117	Of the number reported on Line 115, the					
118 119	Of the number reported on Line 115, the Consumer slamming complaints unresolved as					4
	Names of carriers alleged to have stamm one of your local exchange service subsc	ed ribers			eck if iliate	No. of slamming allegations received about carrier
100	0 14 5 1 (17 5 8 4 6 5					July 1 through December 3
120	See Worksheet Verizon PA Attachment					
122						
123			<u>'</u>			
124			1			Ī
125						
120	Use additional sheets, if	necessary. (Space is	provided below for	electronic f	iling.)	
			~ .			
127	Signature	$ \mathcal{A} $,	Itall	١		
	Printed name of officer	Edwin F. Hall	· WEM			
120						
100	Position with reporting entity	Controller				
	Date	February 15,2003				

Verizon Pennsylvania Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00004	ATZ	ATX Telecommunications Svcs.		48
00054	ETS	Eastern Telephone Systems, Inc.		2
00070	NTX	US Long Distance		1
00071	WSN	Broadwing Telecommunications, Inc.		26
00081	TTU	COVISTA		116
00123	DVT	Americatel Corporation		22 5
00132	MPZ	MPC Bus Comms Systems/Easton Telecom		1
00136	EAS UWT	Eastern Telecom Corporation Capsule Communications		69
00200 00210	NOZ	NOS Communications		1
00210	CPL	CTI/Capital Telecommunications, Inc.		15
00222	MCI	MCI Worldcom		1,643
00223	TDX	Cable & Wireless Communications, Inc.		4
00241	ALG	American Long Lines		8
00253	LTL	LCI International		1
00284	AVU	Amerivision Communications, Inc.		16
00288	ATX	AT&T Communications		3,709
00333	UTC	Sprint Dial 1 Service		1,932
00359	EOT	Empire One Telecommunications		3 2
00412	PEN LGT	Penn Telecom Qwest Communications		3,038
00432 00444	ALN	Global Crossing Telecommunications, Inc.		1,443
00457	TDG	Emeritus Communications		1
00502	CXM	Worldxchange		2
00534	TUM	Touch 1 Communications, Inc.		3
00555	WTL	Worldcom		722
00629	CXM	Worldxchange		2
00636	CMJ	Vartec Telecom d.b.a. Clear Choice		3 24
00649	WRK	Working Assets Long Distance		1
00719	STZ ATI	Startec, Inc AT&T Business		42
00732 00746	NLE	National Telephone Exchange, Inc.		4
00752	EXL	Excel Telecommunications, Inc.		44
00764	NPU	Network Plus Business Comm		4
00771	TEM	MCI Telecommunications		1
00781	WXL	Worldxchange Communications		1
00811	VRT	Vartec Telecom		25
00848	TIO	Primus Telecommunications		6
00873	TPD	Onestar Long Distance		5 6
08800	SVL CWV	Opticom XO Communications		6
00909 00924	XTL	Xtel Communications, Inc.		1
00924	SSM	Broadwing Comm Svcs, Inc.		18
05014	TFG	Zone Telecom		1
05102	WCA	Williams Communications, Inc.		367
05119	TQW	XO COMMUNICATIONS		2
05237	AYG	Alliance Group Services, Inc.		649
05253	AEJ	Alltel Long Distance	V	18
05483	GOP	Verizon Select Services, Inc.	X	14 1
05554	OLG	Comlogic, Inc.		8
05957	UID	Unidial Inc. American Communication Network		58
06112 06330	AYV LVC	Level 3 Communications		1
06340	PUA	Paetec Communications, Inc.		
06500	BAW	Verizon	X	

Verizon Pennsylvania Inc.

CIC/OCN	ACNA/CARR		CHECK IF AFFILIATE	TOTAL
06746	TVN	The Phone Company		24
06868	PHO	PT-1 Communications, Inc.		2
06963	BAX	Verizon Long Distance	Χ	177
00004		ATX Telecommunications Services Ltd.		1
00005		VarTec		1
00009		Comtech Solutions L.L.C IL		1
00022		MCI WorldCom		1
00115		Talk.Com Holding Corp PA		6
00183		MCI Metro {MCIWorldCom}		1
00210		NOS Communications Inc		8
00222		MCI WorldCom		313
00246		Fairpoint Communications Solutions Corp PA		2
00284		AmeriVision Communications Inc.		1
00288		AT&T Communications		12
00292		Teleporl Communications Group Inc. (subsidiary of AT&T)		7
00333		Sprint		1
00333		Essex Communications dba Elec Communications - PA		8
00400		Qwest Communications Qwest Communications		2
				1
00444		Global Crossing Telecommunications Inc.		1
00512		TCG		
00555		WorldCom Inc.		15
00571		FairPoint Communications Solutions Corp.		1
00599		AT&T Corp NE		1
00601		Z-Tel Communications Inc MD		1
00811		VarTec Telecom Inc.		1
00935		D-Tel LLC - DE		1
01151		Spectra Communications Group LLC		2
01703		Broadview Networks Inc PA		76
01734		Yell County Telephone Co. Inc.		1
01958		ATX Telecommunications Services Ltd.		1
01959		ATX Telecommunications Services Ltd NJ		1
02898		Broadview Networks Inc.		1
02899		Broadview Networks Inc MA		1
02976		Corecomm Limited - PA		4
03060		Advamtel LLC dba Plan B Local NY		6
03210		Cavalier Telephone Mid-Atlantic LLC - PA		3
03261		Z-Tel Communications Inc PA		25
03575		Cavalier East LLC - PA		7
03815		Line Systems Inc PA		2 2
03882		Talk.Com Holding Corp.		2
04024		Choice One Communications Inc.		2 2 7
04190		Allegiance Telecom of Pennsylvania Inc.		2
04549		AT&T Corp. dba TCG - Minnesota - MN		7
04593		Broadview Networks Inc NY		1
04725		Cavalier Telephone LLC		1
04728		DPI Teleconnect LLC		1
05364		CavalierTelephone		1
05406		NOS Communications Inc		11
05554		Teleport Communications Group		2
05570		NOS Communications Inc.		13
05572		NOS Communications Inc MA		1
05575		NOS Communications Inc VA		i
05725		NOS Communications Inc.		i
05903		Advantel LLC dba Plan B Communications		37
05921		Choice One Communications		1
05933		Digital Teleporl Inc.		21
55550		-ighai i olopoli illoi		۲ ا

Verizon Pennsylvania Inc.

010/001	AQUAYQABB	CHECK IF	TOTAL
CIC/OCN	ACNA/CARR NAME OF CARRIER Broadview Networks	AFFILIATE	TOTAL
05977 06051	Teleport Communications Boston - MA		2 1
06051	Teleport Communications Boston - MA Teleport Communications Group Inc PA		114
06373	Eztel Network Services LLC		2
06630	Arch Wireless Holdings Inc.		1
06700	Z-Tel Network Services Inc.		2
06930	Full Service Network		2
07061	ATX Telecommunications Services Ltd.		11
07125	Teleport Communications Group		13
07132	MCI Worldcom Communications Inc.		25
07134	MCI Worldcom Communications Inc NJ		28
07142	Teleport Communications Group - New York - NJ		2
07199	MCI Worldcom Communications Inc MA		2
07207	Advanced American Telecom Inc NY		55
07229	MCIMetro ATS INC.		228
07296	MCIMetro ATS Inc Pennsylvania		59
07309	TCG Delaware Valley Inc. PA		10
07315	TCG America Pittsburgh Inc.		1
07316	MCI Worldcom Communications Inc CT		4
07421	AT&T Local		9
07434	MCI Worldcom Communications Inc PA		160
07466 07519	Tri Tel Inc. NOS CommunicationsInc.		1 27
07519	Broadview Networks Inc.		4
07615	RCNTelecom Service of Pennsylvania Inc.		
07691	AT&T - Local- NJ		2 2
07706	Capital Telecommunications Inc.		2
07729	Lightyear Telecommunications LLC		2
07757	ATX Telecommunications Services Ltd.		2
07820	Full Service Computing Corporation		4
07927	AT&T - Local - PA		3 3
08323	Essential.Com Inc.		
08602	Maw Communications Inc.		1
08655	Servisense.Com Inc.		6
09098	Exario Telecom Inc NY		1
09144	Vartec Telecom Inc PA		1
09194	RVP Fiber Company LLC		1
09426	Advantel LLC dba Plan B Communications Inc.		23
09427	Advantel LLC dba Plan B Communications Inc NY		4
09428 09486	Advamtel LLC dba Plan B Communications Inc NJ Choice One Communications Inc PA		1 3
09486	McGraw Communications Inc PA		3 1
09554 0IAVU	Amerivision Communications Inc.		2
01/140	Amenyolon Communications inc.		4
GRAND TO	TAL		15.880

	>>> Please read instructions before completing	g.<<< Due Fet	oruary 18, 2003		3060-0787
lock 1	: Filor identification information		101 File	499 ID	80387
102	Legal name of reporting entity	Verizon North Inc.			
103	Complete mailing address of reporting entity's corporate headquarters		8001 West Jefferson Boulev	ard, Fort Way	ne, IN 46804
104	Name(s) reporting entity uses to provide teleconservice (Use additional sheets, if necessary.)	ommunications			·····
105	Complete mailing address of the entity that pro	ovides			
	if different from the address shown in Line 103			<u> </u>	
106	Number of end-user subscribers of the reporting	ng carrier as of Decem	ber 31, 2002		3,748,88
107	If this report does not cover July 1, 2002 throu	gh December 31, 2002	2, indicate the period covered.	July 1, 2002	2 through December 31, 2002
leck 2	: Contact information				
108	Person who completed this form	Marie Breslin			
109	Telephone number of this person	(202) 515-2533	Extension		
110	Fax number of this person	(202) 336-7922			
111	E-mail address of this person	Marie.T.Breslin@Ve	erizon.com		
		<u> </u>	, L. 111		
	and December 31 of the reporting year, then c	heck the certification b	ox to the right and skip to Blo	<u> </u>	
113	Consumer slamming complaints unresolved as	of June 30, 2002			
114	Consumer slamming complaints received from	July 1, 2002 through	December 31, 2002		
115	Consumer slamming complaints resolved during	ng the period July 1, 20	002 through December 31, 20	02	,
116	Of the number reported on Line 115, the	number that were inve	estigated		•
117	Of the number reported on Line 115, the	number that proved to	be valid complaints		
118	Of the number reported on Line 115, the	number the reporting	entity directly resolved with co	nsumers	1
119	Consumer slamming complaints unresolved as	s of December 31, 200	22. [Line 113 + Line 114 - Lin	e 115]	
	Names of sources lie and to boy a demand			la a al a if	No. of alconomic mallo metical
	Names of carriersalleged to have slammone of your local exchange sewice subs		_	heck if ffiliate	No. of slamming allegation: received about carrier July 1 through December 3:
120	See Worksheet Verizon North Attachment				
			1		_
122					
					1
					<u> </u>
125	Use additional sheets i	f nacacean/ /Snaca is	s provided below for electronic	filing \	
leek F	i: GERTIFICATION: to be Signed by an Officer of the		S provided below for dicodoline	· mm·g. /	
	: CERTIFICATION: LO DO SIGNOU NY EN CINCOL OF MIC.	1101			
POCK T					
DOCK T					
HOUR T					
POCK T	inform	ation, and belief, all st	atements of fact contained		
PCK i	inform	ation, and belief, all st	atements of fact contained		
		Elwi	atements of fact contained		
128	Printed name of officer	Edwin F. Hall	atements of fact contained		
128 129	Printed name of officer Position with reporting entity	Edwin F. Hall Controller	atements of fact contained		
128 129 130	Printed name of officer	Edwin F. Hall	atements of fact contained		

FCC Form 478-Feb January 2003

Verizon North Inc.

CICIOCN	ACNAICARR		CHECK IF AFFILIATE	TOTAL
00004	ATZ	ATX Telecommunications Svcs.		2
00037	NWO	First Communications		1
00071	WSN	Broadwing Telecommunications, Inc.		4
00132	MPZ	MPC Bus Comms Systems/Easton Telecom		21
00194	ESI	Easton Telecom Service, Inc.		1
00222	MCI	MCI Worldcom		617
00288	ATX	AT&T Communications		428
00333	UTC	Sprint Dial 1 Service		241
00337	UEM	United Telecom, Inc.		2
00432	LGT	Qwest Communications		431
00444	ALN	Global Crossing Telecommunications, Inc.		193
00555	WTL	Worldcom		122
00614	UNL	Cincinnati Bell Long Distance		5
00631	LMI	LDMI Telecommunications		16
00732	ATI	AT&T Business		1
00752	EXL	Excel Telecommunications, Inc.		7
00811	VRT	Vartec Telecom		4
00834	CFF	Worldxchange Communications		1
00873	TPD	Onestar Long Distance		4
00948	SSM	Broadwing Comm Svcs, Inc.		4
05102	WCA	Williams Communications, Inc.		26
05237	AYG	Alliance Group Services, Inc.		190
05253	AEJ	Alltel Long Distance		10
05448	GIT	Verizon Telephone Operations, Inc.	Χ	92
05483	GOP	Verizon Select Services, Inc.	X	97
06112	AYV	American Communication Network		4
06746	TVN	The Phone Company		2
00222		MCI WorldCom		1
06053		Teleport Communications Group Inc PA		2
07207		Advanced American Telecom Inc NY		1
07294		MCIMetro ATS Inc Ohio		1
07519		NOS Communications Inc.		1
09426		Advamtel LLC dba Plan B Communications In	ıC.	1
GRAND TO	TAL			2,533

	FCC Fo m 478-Feb Telecommunicat >>> Please read instructions before completing.		ruary 18, 2003	orung Fer		Approval by OMB 3060-0787
Block 1	Filer identification information		101	Filer 4	499 ID	80390
102	Legal name of reporting entity	Verizon Northwest In	nc.			
	Complete mailing address of reporting entity's corporate headquarters		1800 41st Street	, Everett, WA	98201	
104	Name(s) reporting entity uses to provide telecor service (Use additional sheets, if necessary.)	nmunications				
105	Complete mailing address of the entity that provide telecommunications service using the dba(s) in if different from the address shown in Line 103					
106	Number of end-user subscribers of the reporting	g carrier as of Decemi	ber 31, 2002			1,312,48
107	If this report does not cover July 1, 2002 through	h December 31, 2002	, indicate the perio	od covered.	July 1, 2002	through December 31, 2002
lieck 2	: Contact Information					
108	Person who completed this form	Marie Breslin				
109	Telephone number of this person	(202) 515-2533		Extension		
110	Fax number of this person	(202) 336-7922			1	
111	E-mail address of this person	Marie.T.Breslin@Ve	rizon com			
	and December 31 of the reporting year, then ch	ack the certification by	ox to the right and	skin to Block	5	
113	Consumer slamming complaints unresolved as		ox to the right time	OKIP to Dioon		
			2000mbor 31 200	2		
114	Consumer slamming complaints received from					
115	Consumer slamming complaints resolved during			11081 31, 2002	<u> </u>	
116	Of the number reported on Line 115, the r					
117	Of the number reported on Line 115, the r	number that proved to	pe valid complain	its		
			44 45 15			
118	Of the number reported on Line 115, the r					
118 119	Of the number reported on Line 115, the re Consumer slamming complaints unresolved as					
		of December 31, 200		ne 114 - Line Ch		received about carrier
	Consumer slamming complaints unresolved as Names of carriers alleged to have slammer	of December 31, 200		ne 114 - Line Ch	115] eck if	received about carrier
119	Consumer slamming complaints unresolved as Names of carriers alleged to have slammone of your local exchange service subsc	of December 31, 200		ne 114 - Line Ch	115] eck if	received about carrier
119	Consumer slamming complaints unresolved as Names of carriers alleged to have slammone of your local exchange service subsc	of December 31, 200		ne 114 - Line Ch	115] eck if	received about carrier
119 120 121	Consumer slamming complaints unresolved as Names of carriers alleged to have slammone of your local exchange service subsc	of December 31, 200		ne 114 - Line Ch	115] eck if	received about carrier
120 121 122	Consumer slamming complaints unresolved as Names of carriers alleged to have slammone of your local exchange service subsc	of December 31, 200		ne 114 - Line Ch	115] eck if	received about carrier
120 121 122 123	Consumer slamming complaints unresolved as Names of carriers alleged to have slammone of your local exchange service subsc See Worksheet Verizon Northwest Attachment	of December 31, 200; ed ribers	2. [Line 113 + Lin	Ch aff	eck if iliate	received about carrier
120 121 122 123 124 125	Consumer slamming complaints unresolved as Names of carriers alleged to have slammone of your local exchange service subscible. See Worksheet Verizon Northwest Attachment	ed ribers	2. [Line 113 + Lin	Ch aff	eck if iliate	received about carrier
120 121 122 123 124 125	Consumer slamming complaints unresolved as Names of carriers alleged to have slammone of your local exchange service subsc See Worksheet Verizon Northwest Attachment	ed ribers	2. [Line 113 + Lin	Ch aff	eck if iliate	received about carrier
120 121 122 123 124 125	Consumer slamming complaints unresolved as Names of carriers alleged to have slammone of your local exchange service subscible. See Worksheet Verizon Northwest Attachment	ed ribers necessary (Space is	2. [Line 113 + Lin	Ch aff	eck if iliate	received about carrier
120 121 122 123 124 125	Names of carriers alleged to have slammone of your local exchange service subsciples. See Worksheet Verizon Northwest Attachment Use additional sheets if	ed ribers necessary (Space is left as needed. Use addit	2. [Line 113 + Lin	Ch aff	eck if iliate	received about carrier
119 120 121 122 123 124 125 126	Names of carriers alleged to have slammone of your local exchange service subsciples. See Worksheet Verizon Northwest Attachment Use additional sheets if	ed ribers necessary (Space is left as needed. Use addit	2. [Line 113 + Line 11	Ch aff	eck if iliate	received about carrier
119 120 121 122 123 124 125 lock 5	Names of carriers alleged to have slammone of your local exchange service subscipated by the state of the sta	ed ribers necessary (Space is as needed. Use addit	2. [Line 113 + Line 11	Ch aff	eck if iliate	received about carrier
120 121 122 123 124 125 126	Names of carriers alleged to have slammone of your local exchange service subscipated by an officer of the Richard Report Report of the Richard Report	ed ribers Pecessary (Space is left as needed. Use addited as the left as feeded. Use addited as the left as feeded.	2. [Line 113 + Line 11	Ch aff	eck if iliate	received about carrier
120 121 122 123 124 125 Neck 5 126	Names of carriers alleged to have slammone of your local exchange service subscipated by the state of the sta	ed ribers necessary (Space is as needed. Use addit	2. [Line 113 + Line 11	Ch aff	eck if iliate	No. of slamming allegations received about carrier July 1 through December 3:

WILLFUL FALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY RNE OR IMPRISONMENT UNDER YITLE 18 OF THE UNITED STATES CODE, 18 U.S.C. §1001

VERIZON NORTHWEST INC.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00071	WSN	Broadwing Telecommunications, Inc.		4
00123	DVT	Americatel Corporation		3
00132	MPZ	MPC Bus Comms Systems/Easton Telecom		15
00222	MCI	MCI Worldcom		197
00223	TDX	Cable & Wireless Communications, Inc.		4
00244	AUD	Touch America, Inc.		8
00246	SHD	Shared Communications Services, Inc.		2
00288	ATX	AT&T Communications		145
00333	UTC	Sprint Dial 1 Service		71
00444	ALN	Global Crossing Telecommunications, Inc.		136
00502	CXM	Worldxchange		1
00555	WTL	Worldcom		55
00706	ICU	Icon Communications Corp.		1
00725	IOR	McLeod USA Telecommunications, Svcs.		2
00732	ATI	AT&T Business		5
00752	EXL	Excel Telecommunications, Inc.		4
00781	WXL	Worldxchange Communications		2
00873	TPD	Onestar Long Distance		11
05102	WCA	Williams Communications, Inc.		11
05110	BLX	Verizon Smarttouch	X	1
05237	AYG	Alliance Group Services, Inc.		232
05448	GIT	Verizon Telephone Operations, Inc.	X	40
05483	GO?	Verizon Select Services, Inc.	X	33
05957	UID	Unidial Inc.		2
06112	AYV	American Communication Network		1
06746	TVN	The Phone Company		1
00222		MCIWorldCom		1
01703		BROADVIEW NETWORKS INCPA		1
09187		TEL WEST COMMUNICATIONS LLC - WA		1
GRAND TO	TAL			990

^{*} The total column represents the number of carrier notification transactions not necessarily the number of alleged slamming complaints, since a single complaint may involve more than one service(s).

102 L	Filer identification information		101	Filer 4	IOO ID	902020
;:::	l and name of annually and to				ייי בייי	803930
;55	Legal name of reporting entity	Verizon South Inc.				
	corporate headquarters			Road, Durham	, NC 27704	
104	Name(s) reporting entity uses to provide telecon service (Use additional sheets, if necessary.)	nmunications				
t	Complete mailing address of the entity that prov telecommunications service using the dba(s) in if different from the address shown in Line 103					
106	Number of end-user subscribers of the reporting	carrier as of Decemb	er 31, 2002			1,000,251
107 I	If this report does not cover July 1, 2002 through	December 31, 2002,	indicate the pe	riod covered.	July 1, 2002	through December 31, 2002
Block 2:	Contact information					
108 F	Person who completed this form	Marie Breslin				
109	Telephone number of this person	(202) 515-2533		Extension		
110 F	Fax number of this person	(202) 336-7922				
111 E	E-mail address of this person	Marie.T.Breslin@Ver	izon.com			
Block 3:						
112	To be completed by all telephone exchang if you have no unresolved complaints from prior				molaints hetw	een July 1
	and Decembeer 31 of the reporting year, then d					Con busy r
	Consumer slamming complaints unresolved as					2
	Consumer slamming complaints received from		ecember 31, 2	002		2
	Consumer slamming complaints resolved during				2	4
116	Of the number reported on Line 115, the r					2
117	Of the number reported on Line 115, the r			aints		0
118	Of the number reported on Line 115, the r				sumers	4
119 (Consumer slamming complaints unresolved as	of December 31, 2002	. [Line 113 +	Line 114 - Line	115]	
	Names of carriers alleged to have slamme one of your local exchange service subsc				eck if iliate	No. of slamming allegations received about carrier July 1 through December 31
120	See Worksheet Verizon South Attachment					July Full Oddin Describer of
125						
	Use additional sheets, if	necessary. (Space is	provided below	of or electronic f	lling.)	
Block 5:	CERTIFICATION: to be Signed by an Officer of the Fit	er				
126	Provide additional information or explanations, a	as needed. Use addit	ional sheets, if	necessary.		
		101 0	. 10	0		
127	Signature	China	FHal	<u>!</u>		
128	Printed name of officer	Edwin F. Hall				
129	Position with reporting entity	Controller				
130	Date	February 15,2003				

Send this form to: FCC, CGB,Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C., 4; or by e-mail: slamming478@fcc.gov; by fax to: (20.1) 418-0037. For more information contact the Reference Information Center at (202) 418-0270.

WILLFUL FALSE STATEMENTS ON THIS FORM AREPUNISHABLE BY FINE OR IMPRISONMENT UNDER TITLE 18 OF M E UNITED STATES CODE. 18 U.S.C. §1001

Verizon South Inc.

CICIOCN	ACNA/CARR		CHECK IF AFFILIATE	TOTAL
00222	MCI	MCI Worldcom		50
00288	ATX	AT&T Communications		59
00333	UTC	Sprint Dial 1 Service		27
00432	LGT	Qwest Communications		41
00444	ALN	Global Crossing Telecommunications, Inc.		8
00502	CXM	Worldxchange		0
00555	WTL	Worldcom		18
00649	WRK	Working Assets Long Distance		1
00752	EXL	Excel Telecommunications, Inc.		1
00833	BTM	BTI Telecommunications Services		2
05102	WCA	Williams Communications, Inc.		5
05237	AYG	Alliance Group Services, Inc.		6
05253	AEJ	Alltel Long Distance		4
05448	GIT	Verizon Telephone Operations, Inc.	Χ	14
05483	GOP	Verizon Select Services, Inc.	X	9
00292		Teleport Communications Group Inc. (subsidiary	of AT&T)	1
07421		AT&T Local		1
07434		MCI Worldcom Communications Inc PA		1
07693		AT&T - Local - NY		1
GRAND TO	TAL			249

	>>> Please read instructions before completing	.<<< Due Feb	oruary 18, 2003		3060-0787
lock 1	: Filer Identification information		101 Filer	499 ID	80806
102	Legal name of reporting entity	Verizon New Englan	nd Inc.		
103	Complete mailing address of reportingentity's corporate headquarters		185 Franklin Street. Boston,	MA 02110	
104	Name(s) reporting entity uses to provide telecon service (Use additional sheets. if necessary.)	mmunications	d/b/a Verizon MA, Verizon M	E, Verizon NH	I.Verizon RI, Verizon∀T
105	Complete mailing address of the entity that provide telecommunications service using the dba(s) in if different from the address shown in Line 103				
106	Number of end-user subscribers of the reporting	g carrier as of Decem	ber 31, 2002		4,382,25
107	If this report does not cover July 1, 2002 throug			July 1, 2002	through December 31, 2002
leck 2	: Contact Information				
108	Person who completed this form	Mane Bresiin			
109	Telephone number of this person	(202) 515-2533	Extension		
110	Fax number of this person	(202) 336-7922			
111	E-mail address of this person	Marie.T.Breslin@Ve	erizon.com		
	To be completed by all telephone exchan	ge and toll service pro	oviders. (See instructions.)		
112	If you have no unresolved complaints from prior and December 31 of the reporting year, then ch				veen July 1
113	Consumer slamming complaints unresolved as	of June 30, 2002			
114	Consumer slamming complaints received from	July 1, 2002 through I	December 31, 2002		
115	Consumer slamming complaints resolved during	g the period July 1, 20	002 through December 31, 200	2	
116	Of the number reported on Line 115, the	number that were inve	estigated		
117	Of the number reported on Line 115, the	number that proved to	be valld complaints		
118	Of the number reported on Line 115, the	number the reporting	entity directly resolved with cor	nsumers	
119	Consumer slamming complaints unresolved as	of December 31, 200	2. [Line 113 + Line 114 - Line	115]	
	Names of carriers alleged to have slamm one of your local exchange service subsc			neck if filiate	No. of slamming allegation received about carrier
	one of your towar exonallige service subsc				
120	See Worksheet Verizon New England Attachm				July 1 through December 3
120					July 1 through December 3
120					July 1 through December 3
					July 1 through December 3
120	See Worksheet Verizon New England Attachm	ent	s provided below for electronic	·ilin)	July 1 through December 3
125	See Worksheet Verizon New England Attachm	ent necessary. (Space is	s provided below for electronic	:lin)	July 1 through December 3
125	See Worksheet Verizon New England Attachmo	ent necessary. (Space is	, · · · · · · · · · · · · · · · · · · ·	ilin)	July 1 through December 3
125	Use additional sheets, if Provide additional information or explanations, I certify that I am an officer of the above	necessary. (Space is let as needed. Use addi	itional sheets, if necessary.	regoing repo	rt and, to the best of my
125 leck i	Use additional sheets, if Provide additional information or explanations, I certify that I am an officer of the above	necessary. (Space is let as needed. Use addi	itional sheets, if necessary.	regoing repo	rt and, to the best of my
125 leck i 126	Use additional sheets, if Use additional sheets, if EXTINGATION: to be Signed by an Officer of the FI Provide additional information or explanations, I certify that I am an officer of the above knowledge, information	necessary. (Space is let as needed. Use addi	itional sheets, if necessary.	regoing repo	rt and, to the best of my
125 leck i 126	Use additional sheets, if Use additional sheets, if EETIHCATION: to be Signed by an Officer of the H Provide additional information or explanations, I certify that I am an officer of the above knowledge, informations	necessary. (Space is ler as needed. Use addition, and belief all st	itional sheets, if necessary. ity, that I have examined the for atements of fact contained in t	regoing repo	rt and, to the best of my
125 126 127 128 129	Use additional sheets, if Use additional sheets, if ENTIREATION: to be Signed by an Officer of the R Provide additional information or explanations, I certify that I am an officer of the above knowledge, informations Signature Printed name of officer	necessary. (Space is ler as needed. Use addition, and belief all station. Edwin F. Hall	itional sheets, if necessary. ity, that I have examined the for atements of fact contained in t	regoing repo	

Verizon New England Inc.

CIC/OCN	ACNA/CARF	NAME OF CARRIER	CHECK IF AFFILIATE TOTAL
00063	CIZ	Coast International Telecom	1
00081	TTU	COVISTA	12
00123	DVT	Americatel Corporation	2
00132	MPZ	MPC Bus Comms Systems/Easton Telecom	14
00200	UWT	Capsule Communications	2
00222	MCI	MCI Worldcom	902 4
00223 00241	TDX ALG	Cable & Wireless Communications, Inc. American Long Lines	2
00241	ALG	Amerivision Communications, Inc.	6
00288	ATX	AT&T Communications	900
00333	UTC	Sprint Dial 1 Service	406
00359	EOT	Empire One Telecommunications	4
00432	LGT	Qwest Communications	1,032
00444	ALN	Global Crossing Telecommunications, Inc.	410
00457	TDG	Emeritus Communications	3
00555	WTL	Worldcom	38
00571	MJD	Fairpoint Communications	1
00649	WRK	Working Assets Long Distance	7
00698	NYC	Verizon	X 17
00719	STZ	Startec, Inc	1
00732	ATI	AT&T Business	7
00752	EXL	Excel Telecommunications, Inc.	14
00764	NPU	Network Plus Business Comm	2
00811	VRT	Vartec Telecom	8
00833	BTM	BTI Telecommunications Services	2 2
00834	CFF	Worldxchange Communications	5
00873	TPD SSM	Onestar Long Distance	5 1
00948 05049	AUL	Broadwing Comm Svcs, Inc.	2
05049	WCA	Long Distance By Cellular Williams Communications, Inc.	6
05102	DNM	DNS Communications	1
05112	TQW	XO COMMUNICATIONS	1
05237	AYG	Alliance Group Services, Inc.	75
05483	GOP	Verizon Select Services, Inc.	Х 3
05792	SBZ	SBC Long Distance	1
06112	AYV	American Communication Network	5
06340	PUA	Paetec Communications, Inc.	2
06746	TVN	The Phone Company	1
06963	BAX	Verizon Long Distance	X 27
00020		Pine Tree Telephone & Telegraph Co.	1
00052		David E Bramlett dba WRS Communications	1
00054		Eastern Telephone Systems Inc.	1
00210		NOS Communications Inc	1
00222		MCI Worldcom	39

Verizon New England Inc.

CIC/OCN	ACNA/CARR NAME OF CARRIER	CHECK IF
00288	ACNA/CARR NAME OF CARRIER AT&T Communications	AFFILIATE TOTAL 12
00200	Teleport Communications Group Inc. (Subsidiary Of AT&	
00303	TCG	2
00333	Sprint	1
00444	Global Crossing Telecommunications Inc.	1
00512	TCG	2
00514	A.R.C. Networks Inc. dba Infohighway Comm – MA	_ 1
00599	AT&T Corp NE	1
00601	Z-Tel Communications Inc MD	1
00651	Pattersonville Telephone Co.	1
00764	Network Plus	3
00873	One Star Long Distance	4
01255	CRC Communications Of Maine Inc ME	1
01703	Broadview Networks Inc. – PA	1
01851	Essex Communications Inc. dba Elec Comm - RI	1
01958	ATX Telecommunications Services Ltd	1
01987	0 1 Communications Inc.	1
02568	Eastern Telephone Inc.	2
02628	Norfolk County Internet Inc.	1
02694	CTC Communications – MA	1
02733	CTC Communications – ME	1
02898	Broadview Networks Inc.	1
02899	Broadview Networks Inc MA	40
03059	Advamtel LLC dba Plan B Local NY - MA	1
03260	Z-Tel Communications Inc Ma	7
03460 03629	CTC Communications - RI Lone Star Telephone Inc.	1 2
03029	Choice One Communications Inc.	1
04051	Conversent Communications LLC	4
04052	Conversent Communications Of Massachusetts LLC	2
04053	Conversent Communications Of New Hampshire LLC	1
04054	Conversent Communications Of Rhode Island LLC	1
04090	1 Com Inc.	2
04106	Choice One Communications Inc.	3
04175	Network Plus Inc.	3
04178	Network Plus Inc NY	2
04179	Network Plus inc NH	1
04180	Network Plus Inc MA	2
04251	Norcom Inc.	1
04367	Fairpoint Communications Solutions Corp MA	2
04529	Onestar Long Distance Inc MA	1
04549	AT&T Corp. dba TCG - Minnesota – MN	7
04593	Broadview Networks Inc NY	2
04648	Onestar Long Distance Inc.	1
04673	Choice One Communications – MA	2

Verizon New England Inc.

CIC/OCN	ACNA/CARR NAME OF CARRIER	CHECK IF AFFILIATE TOTAL
04957	Choice One Communications Of Rhode Island Inc.	2
05085	Onestar Long Distance Inc.	2
05120	TCG	2
05336	Onestar Long Distance Inc ME	1
05406	NOS Communications Inc	2
05488	NOS Communications Inc TX	1
05572	NOS Communications Inc. – MA	9
05903	Advamtel LLC dba Plan B Communications	1
05933	Digital Teleport Inc.	1
05959	Z-Tel Communications Inc. – NE	1
06051	Teleport Communications Boston - MA	32
06053	Teleport Communications Group Inc PA	1
06101	AT&T Corp dba Teleport Comm Boston - MA	13
06101	Host Network Inc.	1
06104	Lightyear Telecommunications LLC	1
06168	Allegiance Telecom Inc MA	5 2
06168	Robo Tel Inc.	
06189	Advantel Communications Inc. Eztel Network Services L.L.C.	1
06373 07000	McGraw Communications Inc.	1
07000	Community Networks Inc.	2
07034	AT&T - Local – MA	5
07035	Teleport Communications Group	3
07132	MCI Worldcom Communications Inc	16
07133	MCI Worldcom Communications Inc NY	3
07135	Teleport Communications Group - Boston	3
07194	TCG Delaware Valley Inc.	1
07199	MCI Worldcom Communications Inc MA	35
07207	Advanced American Telecom Inc NY	3
07229	MCIMetro ATS Inc.	74
07296	MCIMetro ATS Inc Pennsylvania	1
07298	MCIMetro ATS Inc Massachusetts	2
07315	TCG America Pittsburgh Inc.	1
07421	AT&T Local	1
07519	NOS Communications Inc.	1
07596	Broadview Networks Inc.	5
07617	Unidial Inc.	1
07624 07631	Lone Star Telephone Co. American Phonecom Inc.	1
07631	Network Plus Inc.	1
07648	AT&T - Local – NJ	1
07031	Lightyear Telecommunications LLC	1
07757	ATX Telecommunications Services Ltd	2
07759	CTC Communications - Reseller	1
07772	MediaOne Telecomm Corp. dba AT&T Broadband	1

Veriron New England Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE TOTAL
07798		/ Joint Venture	1
07933	0.	Local- VA	1
08299	TCG N	lew Hampshire Inc.	2
08378	Allegia	nce Telecom Inc.	6
08655	Servise	ense.Com Inc.	8
08751	Teliger	nt Inc MA	1
08879	Reserv	ed For AT&T By Neca As 8879	1
08931	Fairpo	int Communications Solutions Corp - NH	1
09090	Norcor	n Inc.	1
09104	Verizo	n New York Inc.	X 5
09181	DSCI (Corporation	1
09298	United	Systems Access Telecom Inc. – PA	1
09319	Lightye	ear Communications Inc MA	1
09332	NOS C	Communications Inc WV	2
09346	Choice	One Communications Inc ME	2
09392	Vartec	Telecom Inc MA	2
09423	NOS C	Communications Inc NH	1
09543	Choice	One Communications Inc NH	1
09926	Granit	e Telecommunications, LLC - MA	2
GRAND TO	OTAL		4.300

	FCC Form 478-Feb Telecommunic >>> Please read instructions before ∞mplet	-	bruary 18, 2003			Approval by OMB 3060-0787
Biock 1	: Filor identification information		101	Filer	499 ID	80155
102	Legal name of reporting entity	Verizon New York I	nc.			
103	Complete mailing address of reporting entity corporate headquarters	s	11095 Avenue of	the Americas	s. New York,	NY 10036
104	Name(s) reporting entity uses to provide teleservice (Use additional sheets, if necessary.)		d/b/a Verizon C	T and Verizor	n NY	
105	Complete mailing address of the entity that p telecommunications service using the dba(s) if different from the address shown in Line 10	in Line 104,				
106	Number of end-user subscribers of the report	ting carrier as of Decen	nber 31, 2002			5,948,87
107	If this report does not cover July 1, 2002 throa	ugh December 31, 200	2, indicate the peri	od covered.	July 1, 200	2 through December 31, 2002
Biock 2	: Costact information					
108	Person who completed this form	Marie Breslin				
109	Telephone number of this person	(202) 515-2533		Extension		
110	Fax number of this person	(202) 336-7922		·		
111	E-mail address of this person	Marie.T.Breslin@V	erizon.com			
Block 3	: Complaints That You Received or Reseived Allej	ring That You Slammed &	Consumer		·	
			· · · · · · · · · · · · · · · · · · ·			
	and December 31 of the reporting year, then		oox to the right and	skip to Block	(5.	
113	Consumer slamming complaints unresolved a					4
114	Consumer slamming complaints received from					4
115	Consumer slamming complaints resolved dur	ring the period July 1, 2	002 through Dece	mber 31, 200	2	
116	Of the number reported on Line 115, th	e number that were inv	estigated			
117	Of the number reported on Line 115, th	e number that proved t	o be valid complai	nts		
118	Of the number reported on Line 115, th	e number the reporting	entity directly reso	lved with con	sumers	4
119	Consumer slamming complaints unresolved a	as of December 31, 200	02. [Line 113 + Li	ne 114 - Line	115]	4
	Names of carriers alleged to have slam one of your local exchange service sub			_	neck if filiate	No. of slamming allegations received about carrier July 1 through December 31
120	See Worksheet Veriwn NY Attachment					
				1		
				or electronic	filing)	
125	Use additional sheets	it necessary (Snace i	e provided below t			
	Use additional sheets,		s provided below t	or electronic i	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
Block 5	Use additional sheets. : CERTIFICATION: to be Signed by an Officer of the Provide additional information or explanation	Filer				
Biock 5	: CERTIFICATION: to be Signed by an Officer of the	Filer			g-)	
Biock 5	: CERTIFICATION: to be Signed by an Officer of the	Filer			ming)	
Block 5 126	: CERTIFICATION: to be Signed by an Officer of the	Filer			ming.)	
126 128	: CERTIFICATION: to be Signed by an officer of the Provide additional information or explanation	Piller s, as needed. Use add	litional sheets, if ne	ecessary.	ming)	
126 128 129	Printed name of officer	s, as needed. Use add	litional sheets, if ne	ecessary.	ming)	

Verizon New York Inc.

CICIOCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00024	PST	Primus Telecommunications, Inc.		4
00070	NTX	US Long Distance		1
00071	WSN	Broadwing Telecommunications, Inc.		6
00081	TTU	COVISTA		32
00123	DVT	Americatel Corporation		55
00132	MPZ	MPC Bus Comms Systems/Easton Telecom		8 14
00200	UWT	Capsule Communications		773
00222	MCI TDX	MCI Worldcom Cable & Wireless Communications Inc		2
00223 00234	ACT	Cable & Wireless Communications, Inc. ACC Long Distance		25
00234	ATX	AT&T Communications		1,062
00233	UTC	Sprint Dial 1 Service		1,337
00359	EOT	Empire One Telecommunications		22
00432	LGT	Qwest Communications		1,134
00444	ALN	Global Crossing Telecommunications, Inc.		1,369
00457	TDG	Emeritus Communications		1
00502	CXM	Worldxchange		1
00555	WTL	Worldcom		181
00604	EPH	Econophone, Inc.		1
00649	WRK	Working Assets Long Distance	X	10
00698	NYC	Verizon	^	19 1
00732	ATI	AT&T Business		29
00752 00781	EXL WXL	Excel Telecommunications, Inc. Worldxchange Communications		1
00761	VRT	Vartec Telecom		2
00834	CFF	Worldxchange Communications		2
00848	TIO	Primus Telecommunications		4
00882	HOL	Home Owners Long Distance, Inc.		1
88800	MCG	MCI Telecommunications		1
00948	SSM	Broadwing Comm Svcs, Inc.		6
05102	WCA	Williams Communications, Inc.		8
05110	BLX	Verizon Smarttouch	X	3
05119	TQW	XO Communications Inc.		2
05200	NXB	Worldxchange Corporation		1
05237	AYG	Alliance Group Services, Inc.		79 2
05335	TKP	Worldxchange Communications, Inc.		5
05438	IDR GOP	IDT Corp/IDT America Verizon Select Services, Inc.	X	6
05483 05830	GSS	Genesis Communications	,	112
05030	TKP	WorMxchange Communications, Inc.		1
06112	AYV	American Communication Network		30
06340	PUA	Paetec Communications, Inc.		2
06438	IDR	IDT Corp/IDT America		2
06746	TVN	The Phone Company		18

Veriron New York Inc.

CICIOCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE TOTAL
06963		Verizon Long Distance	X 69
00022		MCIWorldCom	5
00039		Granite State Telephone Inc.	1
00054		Eastern Telephone Systems Inc.	1
00067		Talk.Com Holding Corp.	3
00210		NOS Communications Inc	2
00222		MCI WorldCom	169
00262		CTSI INC.	1
00288		AT&T Communications	61
00292		Teleport Communications Group Inc. (subsidiary of AT&T) 6
00303		TCG	1
00334		Metropolitan Telecommunications of Mass dba Mettel	3
00359		Empire One Telecommunications Inc.	9
00373		VarTec	1
00400		Essex Communications dba Elec Communications - PA	2
00444		Global Crossing Telecommunications Inc.	2
00512		TCG	8
00555		WorldCom Inc.	4
00558		Conversent Communications of New Jersey LLC - NJ	1
00599		AT&T Corp NE	2
00626		Nextgen Telephone Inc NY	15
00763		Broadstreet Communications, Inc.	1
00811		VarTec Telecom Inc.	3
01733		Yelcot Telephone Co.	1
01868		Premiere Network Services Inc NY	1
01958		ATX Telecommunications Services Ltd.	17
01962		Metropolitan Telecomm of Rhode Island dba Mettel	1
02137		Talkingnets Holdings LLC - NY	1
02372		Manhattan Telecom Inc. dba Metropolitan Telecom	1
02684		A.R.C. Networks Inc. dba Infohighway Comm Corp NY	2
02694		CTC Communications - MA	1
02715		Bridgecom International Inc NY	2
02758		Essex Communications Inc.	6
02766		Essex Communications Inc MA	1
03059		Advamtel LLC dba Plan B Local NY - MA	1
03060		Advamtel LLC dba Plan B Local NY	2
03120		Essex Communications Inc. dba Elec Comm - IL	1
03148		McGraw Communications Inc NY	1
03494		Advanced Telcom Group Inc NY	2
03562		Broadstream Corporation - NY	1
03616		Talk.Com Holding Corp NY	16
03705		CGI Inc.	1
03724		Conversent Communications of New York LLC - NY	1
03864		CTC Communications - NY	2
04051		Conversent Communications LLC	1

Verizon New York Inc.

CIC/OCN ACNA/CARI	R NAME OF CARRIER	CHECK IF AFFILIATE TOTAL
04106	Choice One Communications Inc.	4
04151	Paetec Communications Inc.	1
04178	Network Plus Inc NY	1
04232	AX Telecommunications Inc.	1
04549	AT&T Corp. dba TCG - Minnesota - MN	22
04593	Broadview Networks Inc NY	184
04830	Z-Tel Communications Inc. NY	13
04895	The Other Phone Co dba Talk American Inc NC	2
04926	Essex Communications Inc.	1
05120	TCG	7
05548	Tristate Bell Inc NY	5
05554	Teleport Communications Group	1
05559	Connectiva Communications Corp.	1
05579	NOS Communications Inc NY	21
05628	Stonebridge Communications Inc.	1
05864	Bridgecorn International Inc NY	1
05903	Advamtel LLC dba Plan B Communications	6
05933	Digital Teleport Inc.	3
05977	Broadview Networks	2
06043	BridgeCom International Inc.	1
06051	Teleport Communications Boston - MA	48
06053	Teleport Communications Group Inc PA	1
06129	Fairpoint Communications Solutions Corp.	1
06130	Fairpoint Communications Solutions Corp. NY	4
06189	Advantel Communications Inc.	1
06746	The Phone Company	3
06888	Business Long Distance	2
07034	Community Networks Inc.	2
07035	AT&T - Local - MA	3
07061	ATX Telecommunications Services Ltd.	5
07085	Globalcom Inc. dba CGI Globalcom Inc.	1
07125	Teleport Communications Group	16
07132	MCI Worldcom Communications Inc.	3
07133	MCI Worldcom Communications Inc NY	122
07140	Teleport Communications Group - NY	37
07149	Intermedia Communications Inc.	1
07199	MCI Worldcom Communications Inc MA	1
07207	Advanced American Telecom Inc NY	5
07229	MCIMetro ATS Inc.	73
07280	E.Spire Communications Inc.	2
07291	MCIMetro ATS Inc Nebraska	1
07296	MCIMetro ATS Inc Pennsylvania	3
07466	Tri Tel Inc.	2
07515	Intermedia Communications Inc NY	1
07519	NOS Communications Inc.	8

Verizon New York Inc.

		CHECK IF
CICIOCN ACNA/CARR		AFFILIATE TOTAL
07525	AT&T Corp dba TCG - California - CA	1
07596	Broadview Networks Inc.	13
07639	QST Communications Inc.	1
07667	EZ Talk Communications LLC dba EZ Talk LLC	1
07677	Metropolitan Telecommunications - NY	12
07693	AT&T - Local - NY	49
07713	Empire One Telecommunications Inc.	4
07734	Business Long Distance Inc.	1
07753	XO Communications Inc.	5
07757	ATX Telecommunications Services Ltd.	2
07766	Allegiance Telecom Inc NY	6
07963	AT&T - Local- CO	1
07995	Advanced American Telecom Inc.	1
08077	Reserved for AT&T by NECA as 8077	1
08323	Essential.Com Inc.	1
08339	E-2 Tel Inc.	1
08340	XO New York Inc.	4
08359	Bridgecom International Inc.	2
08378	Allegiance Telecom Inc.	4
08602	Maw Communications Inc.	1
08652	Alonge Reg Healthcare Comm dba Health Group Telco	1
08655	Servisence.Com Inc.	1
08934	Community Telephone Corp.	1
09143	Vartec Telecom Inc NY	4
09427	Advamtel LLC dba Plan B Communications Inc NY	3
09489	Choice One Communications Inc NY	1
09604	Interglobe Communications Inc NY	1
09693	Cordia Communications Corporation	1
09694	Cordia Communications Corporation - NY	39
09696	Cordia Communications Corporation	1
0G040	AT&T Broadband	1

The total column represents the number of carrier notification transactions not necessarily the number of alleged slamming complaints, since a single complaint may involve more than one service

GRAND TOTAL

7,597

102 Legal name of reporting entity Verizon New Jersey Inc. 103 Complete mailing address of reporting entity's corporate headquarters 540 Broad Street, Newark, NJ 07101 104 Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.) 105 Complete mailing address of the entity that provides telecommunications service (Use additional sheets, if necessary.) 106 Complete mailing address of the entity that provides telecommunications service using the date(s) in Line 104, if different from the address shown in Line 103 106 Number of end-user subscribers of the reporting carrier as of December 31, 2002 107 If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered. July 1, 2002 through December 31, 2002 108 Person who completed this form Marie Brestlin 109 Telephone number of this person (202) 515-2533 Extension 110 Fax number of this person (202) 336-7922 111 E-mail address of this person (202) 336-7922 112 If you have no unresolved complaints from prior reporting periods and you received no slamming complaints between July 1 112 and December 31 of the reporting year, then check the certification box to the right and skip to Block 5. 113 Consumer slamming complaints unresolved as of June 30, 2002 114 Consumer slamming complaints received from July 1, 2002 through December 31, 2002 115 Consumer slamming complaints received from July 1, 2002 through December 31, 2002 116 Of the number reported on Line 115, the number that were investigated 117 Of the number reported on Line 115, the number that proved to be valid complaints 118 Of the number reported on Line 115, the number that proved to be valid complaints 119 Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115] 120 Names of carriers alleged to have slammed one of your local exchangeservice subscribers 119 Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line	2003	FCC Form 478-Feb Telecommunicat	_		porting Fo	rm	Approval by OMB
102 Legal name of reporting entity 103 Complete mailing address of reporting entity's 104 Name(s) reporting entity uses to provide telecommunications 105 Service (Luce addisporal sheetin, finacessary) 106 Complete mailing address of the entity that provides 107 service (Luce addisporal sheetin, finacessary) 108 Complete mailing address of the entity that provides 109 Service (Luce address) 109 Service (Luce address) 109 Service (Luce address) 100 Service (Luce ad			.<<< Due Feb	ruary 18, 2005			
Complete mailing address of reporting entity's corporate headquarters. 104 Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.) 105 Complete mailing address of the entity that provides betecommunications service using the object in Line 104, if different from the address shown in Line 104, if different from the address shown in Line 104, if different from the address shown in Line 107. 108 Number of end-user subscribers of the reporting carrier as of December 31, 2002. 108 Person who completed this form Marie Brestin (202):15-2533 Extension (Block 1:	Filer identification information		101	Filer	499 ID	806313
corporate headquarters 104 Name(s) reporting entity uses to provide telecommunications service (Use additional diheats, if necessary.) 105 Complete mailing address of the entity that provides becommunications envice (Use additional sheets, if necessary.) 106 Number of end-user subscribers of the reporting carrier as of December 31, 2002 107 If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered. July 1, 2002 through December 31, 2002 108 Person who completed this form Marie Breslin 109 Telephone number of this person 109 Telephone number of this person 109 Telephone number of this person 100 Telephone number of this person 100 Telephone number of this person 100 Telephone number of this person 101 Fex unmber of this person 1020;335-792 111 E-mail address of this person 112 If you have no unread-used complaints from prior reporting periods and open received no stamming complaints between July 1 113 Consumer stamming complaints unresolved as of June 30, 2002 114 Consumer stamming complaints received from July 1, 2002 through December 31, 2002 115 Consumer stamming complaints received from July 1, 2002 through December 31, 2002 116 Of the number reported on Line 115, the number the two investigated 117 Of the number reported on Line 115, the number the reporting entity directly resolved with consumers 118 Of the number reported on Line 115, the number the reporting entity directly resolved with consumers 119 Consumer stamming complaints unresolved as of Docomber 31, 2002. [Line 113 + Line 114 - Line 115] 120 See Worksheet Verson NJ Attachment 120 See Worksheet Verson NJ Attachment 121 Information, and belief, all statements of fact container 122 Position with reporting entity 128 Provide additional information or explanations, as needed. Use additional sheets, if necessary. 129 Position with reporting entity 120 Telephone the fact of the page of th	102	Legal name of reporting entity	Verizon New Jersey	Inc.			
service (Use additional sheets, If necessary.) 105 Complete mailing address of the entity that provides telecommunications service using the date(s) in Line 104, if different from the address shown in Line 103 106 Number of end-user subscribers of the reporting carrier as of December 31, 2002 107 If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered. 108 Person who completed this form 109 Telephonen number of this person 109 Telephonen number of this person 100 Fear number of this person 100 Fear number of this person 101 Fear number of this person 1020/338-7922 111 E-mail address of this person 1020/338-7922 112 If you have no unresolved completists from prior reporting persons and you received no slamming complaints to more providers. (See instructions.) 112 If you have no unresolved completists from prior reporting persons and you received no slamming complaints unresolved as of June 30, 2002 113 Consumer slamming complaints unresolved as of June 30, 2002 114 Consumer slamming complaints received muly 1, 2, 2002 through December 31, 2002 115 Consumer slamming complaints received muly 1, 2, 2002 through December 31, 2002 116 Of the number reported on Line 115, the number the investigated 117 Of the number reported on Line 115, the number the reporting entity directly resolved with consumers 118 Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115] 119 Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115] 120 See Worksheet Vertzon NJ Attachment 121 Line 115 Line 116 Line 116 Line 116 Line 117 Lin	103			540 Broad Stree	et, Newark, N.	07101	
telecommunications service using the dia(s) in Line 103 106 Number of end-user subscribers of the reporting carrier as of December 31, 2002 3,517,21 107 If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered. July 1, 2002 through December 31, 2002 108 Person who completed this form Marie Bresilir 109 Telephone number of this person (202) 515-2533 Extension 109 Telephone number of this person (202) 515-2533 Extension 110 Fax number of this person (202) 515-2533 Extension 111 If you have no unresolved compleiants from prior reporting periods and your received no stamming complaints between July 1 and December 31 of the reporting year, then check the certification box to the right and skip to Block 5. 113 Consumer stamming complaints unresolved as of June 30, 2002 114 Consumer stamming complaints unresolved as of June 30, 2002 115 Consumer stamming complaints received from July 1, 2002 through December 31, 2002 116 Of the number reported on Line 115, the number that were investigated 117 Of the number reported on Line 115, the number that were investigated 118 Of the number reported on Line 115, the number that prevent to be valid complaints 119 Consumer stamming complaints unresolved as of December 31, 2002. Line 113 + Line 114 - Line 115) Names of carriers alleged to have slammed one of your local exchangeservice subscribers 119 Consumer stamming complaints unresolved as of December 31, 2002. Line 113 + Line 114 - Line 115) 120 See Workshee: Verizon NJ Attachment 121 If you have a scale additional information or explanations, as needed. Use additional sheets, if necessary. 122 If you have a scale additional sheets of the above-named reporting entity, that I have axamined the foregoing report, and, to the best of my I if Ethill 129 Position with reporting entity 120 Controller 130 Date 131 Topic Global Services between the prevention of the power and the prevention of fact contained 132 Topic Global Services between the prevention of the power a	104		mmunications			,	
107 If this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered. July 1, 2002 through December 31, 2002	105	telecommunications service using the dba(s) in					
Marie Bresilin Mari	106	Number of end-user subscribers of the reporting	g carrier as of Decemb	per 31, 2002			3,517,250
109 Telephone number of this person (202) 515-2533 Extension 110 Fax number of this person (202) 336-7932 111 E-mail address of this person (202) 336-7932 112 E-mail address of this person Marie T. Bresilin@Vertzon.com	107	If this report does not cover July 1, 2002 throug	h December 31, 2002	, indicate the peri	od covered.	July 1, 2002	through December 31, 2002
109 Telephone number of this person (202) 515-2533 Extension 110 Fax number of this person (202) 336-7932 111 E-mail address of this person (202) 336-7932 112 E-mail address of this person Marie T. Bresilin@Vertzon.com							
110 Examumber of this person (202) 336-7922 Marie, T. Bresiling/Verizon.com Marie, T. Bresiling/Verizon.com Marie, T. Bresiling/Verizon.com To be completed by all telephone exchange and toll service providers. (See instructions.) 112 If you have no unresolved complaints from prior reporting periods and you received no slamming complaints between July 1 and December 31 of the reporting year, then check the certification box to the right and skip to Block 5. 113 Consumer slamming complaints unresolved as of June 30, 2002 1. 114 Consumer slamming complaints received from July 1, 2002 through December 31, 2002 5. 115 Consumer slamming complaints received from July 1, 2002 through December 31, 2002 4. 116 Of the number reported on Line 115, the number that were investigated 3. 117 Of the number reported on Line 115, the number that proved to be valid complaints 1. 118 Of the number reported on Line 115, the number the reporting entity directly resolved with consumers 4. 119 Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115] 2. 2. 2. 2. 2. 2. 2. 2	108	Person who completed this form	Marie Breslin				
### To be completed by all telephone exchange and toll service providers. (See Instructions.) To be completed by all telephone exchange and toll service providers. (See Instructions.) It? If you have no unresolved complaints from prior reporting periods and you received no slamming complaints between July 1 and December 31 of the reporting year, then check the certification box to the right and skip to Block 5. It is consumer slamming complaints unresolved as of June 30, 2002 It is Consumer slamming complaints received from July 1, 2002 through December 31, 2002 It is Consumer slamming complaints received from July 1, 2002 through December 31, 2002 It is Consumer slamming complaints received during the period July 1, 2002 through December 31, 2002 It is Of the number reported on Line 115, the number that were investigated It is Of the number reported on Line 115, the number that proved to be valid complaints It is Of the number reported on Line 115, the number the reporting entity directly resolved with consumers It is Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115] Names of carriers alleged to have slammed one of your local exchangeservice subscribers It is Check if All information of explanations, as needed. Use additional sheets, if necessary. It certify that I am an officer of the Above-named reporting entity, that I have examined the foregoing report, and, to the best of my I if It Is It is the Stepad by an Officer of the Her It is Provide additional information or explanations, as needed. Use additional sheets, if necessary. It certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my I if It Is	109	Telephone number of this person	(202) 515-2533		Extension		
To be completed by all telephone exchange and toll service providers. (See instructions.) 112 If you have no unresolved complaints from prior reporting periods and you received no slamming complaints between July 1 and December 31 of the reporting year, then check the certification box to the right and skip to Block 5. 113 Consumer slamming complaints unresolved as of June 30, 2002 114 Consumer slamming complaints received from July 1, 2002 through December 31, 2002 115 Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002 116 Of the number reported on Line 115, the number that twere investigated 117 Of the number reported on Line 115, the number that proved to be valid complaints 118 Of the number reported on Line 115, the number the reporting entity directly resolved with consumers 119 Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115] 2 Names of carriers alleged to have slammed one of your local exchange service subscribers 120 See Worksheet Verizon NJ Attachment 121 122 Use additional sheets, if necessary. (Space is provided below for electronic filling.) 124 125 Use additional sheets, if necessary. (Space is provided below for electronic filling.) 126 127 128 Provide additional information or explanations, as needed. Use additional sheets, if necessary. 1 certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my 1 A d information and belief, all statements of fact contained 129 Position with reporting entity 129 Position with reporting entity 120 Controller 121 F. H. II 122 Position with reporting entity 123 Position with reporting entity 124 Original filling 125 Provide additional formation or explanations, as needed. Use additional sheets, if necessary. 129 Position with reporting entity 120 Original filling 130 Date 131 This filling is: 130 Original filling 141 Provide additional formation or enter, PCC Form 47	11 0	Fax number of this person	(202) 336-7922				
If you have no unresolved complaints from prior reporting periods and you received no stamming complaints between July 1 and December 31 of the reporting year, then check the certification box to the right and skip to Block 5. It acconsumer stamming complaints unresolved as of June 30, 2002 It Consumer stamming complaints received from July 1, 2002 through December 31, 2002 It Consumer stamming complaints resolved during the period July 1, 2002 through December 31, 2002 It Consumer stamming complaints resolved during the period July 1, 2002 through December 31, 2002 It is Of the number reported on Line 115, the number that proved to be valid complaints It is Of the number reported on Line 115, the number that proved to be valid complaints It is Of the number reported on Line 115, the number that proved to be valid complaints It is Consumer stamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115] Names of carriers alleged to have stammed one of your local exchanges ervice subscribers Received about carrier received about ca	111	E-mail address of this person	Marie.T.Breslin@Ver	rizon.com			
If you have no unresolved complaints from prior reporting periods and you received no stamming complaints between July 1 and December 31 of the reporting year, then check the certification box to the right and skip to Block 5. It acconsumer stamming complaints unresolved as of June 30, 2002 It Consumer stamming complaints received from July 1, 2002 through December 31, 2002 It Consumer stamming complaints resolved during the period July 1, 2002 through December 31, 2002 It Consumer stamming complaints resolved during the period July 1, 2002 through December 31, 2002 It is Of the number reported on Line 115, the number that proved to be valid complaints It is Of the number reported on Line 115, the number that proved to be valid complaints It is Of the number reported on Line 115, the number that proved to be valid complaints It is Consumer stamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115] Names of carriers alleged to have stammed one of your local exchanges ervice subscribers Received about carrier received about ca							
and December 31 of the reporting year, then check the certification box to the right and skip to Block 5. 113 Consumer slamming complaints unresolved as of June 30, 2002 114 Consumer slamming complaints received from July 1, 2002 through December 31, 2002 115 Consumer slamming complaints received from July 1, 2002 through December 31, 2002 116 Of the number reported on Line 115, the number that were investigated 117 Of the number reported on Line 115, the number that were investigated 118 Of the number reported on Line 115, the number that proved to be valid complaints 119 Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115] 120 Names of carriers alleged to have slammed one of your local exchangeservice subscribers 120 See Worksheet Verizon NJ Attachment 121 Use additional sheets, if necessary. (Space is provided below for electronic filling.) 122 Block 5: CERTIFICATION: Use Signed by an Milited of the Piler 126 Provide additional information or explanations, as needed. Use additional sheets, if necessary. 1 certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my information, and belief, all statements of fact contained 129 Position with reporting entity 129 Position with reporting entity 120 Controller 120 Pri tit 121 Original Billing 122 Position with reporting entity 123 Original Billing 124 Provide additional information or explanations, as needed. Use additional sheets, if necessary.	440					mplainte hetu	veen luly 1
113 Consumer slamming complaints unresolved as of June 30, 2002 114 Consumer slamming complaints received from July 1, 2002 through December 31, 2002 115 Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002 116 Of the number reported on Line 115, the number that were investigated 117 Of the number reported on Line 115, the number that proved to be valid complaints 118 Of the number reported on Line 115, the number the reporting entity directly resolved with consumers 119 Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115] 120 Names of carriers alleged to have slammed one of your local exchangeservice subscribers 120 See Worksheet Verizon NJ Attachment 121 122 Use additional sheets, if necessary. (Space is provided below for electronic filing.) 125 Use additional sheets, if necessary. (Space is provided below for electronic filing.) 126 Provide additional information or explanations, as needed. Use additional sheets, if necessary. 1 certify that I am an officer of the above-named reporting entity, that I have examined the forecoing report, and, to the best of my 1	112						L.
114 Consumer slamming complaints received from July 1, 2002 through December 31, 2002 115 Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002 116 Of the number reported on Line 115, the number that were investigated 117 Of the number reported on Line 115, the number that proved to be valid complaints 118 Of the number reported on Line 115, the number the reporting entity directly resolved with consumers 119 Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115] 120 Names of carriers alleged to have slammed one of your local exchange service subscribers 120 See Worksheet Verizon NJ Attachment 121 122 125 125 126 Provide additional sheets, if necessary. (Space is provided below for electronic filing.) 127 128 Itect \$\frac{\text{Extrictation:}}{\text{that } 1 an an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my 1 A di information and belief, all statements of fact contained 129 Position with reporting entity 120 Pri tit 121 Arr F, H.i.ii 122 Position with reporting entity 123 Controller 124 February 15,2003 125 This filing is: 125 Original filling 126 Revised filina 127 Revised filina 128 Seat this form to FCC CGB, Reference Information Center, FCC Form 478, Room (Y-A257, 445 12th St., S.W., Weshington, D.C. 20554;	113						16
115 Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002 116 Of the number reported on Line 115, the number that were investigated 117 Of the number reported on Line 115, the number that proved to be valid complaints 118 Of the number reported on Line 115, the number that proved to be valid complaints 119 Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115] 120 Names of carriers alleged to have slammed one of your local exchange service subscribers 120 See Worksheet Verizon NJ Attachment 121 Use additional sheets, if necessary. (Space is provided below for electronic filling.) 122 Use additional information or explanations, as needed. Use additional sheets, if necessary. 125 I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my 126 I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my 127 I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my 128 I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my 129 Pri tit 120 Pri tit 121 Original filling 129 Position with reporting entity 120 Controller 121 Pri tit 122 Original filling 123 Revised filina 124 Secret this form to FCC, CSB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C. 20554;				ecember 31, 200)2		53
116 Of the number reported on Line 115, the number that were investigated 117 Of the number reported on Line 115, the number that proved to be valid complaints 118 Of the number reported on Line 115, the number the reporting entity directly resolved with consumers 119 Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115] 120 Names of carriers alleged to have slammed one of your local exchange service subscribers 120 See Worksheet Verizon NJ Attachment 121 122 123 125 Use additional sheets, if necessary. (Space is provided below for electronic filling.) 126 Provide additional information or explanations, as needed. Use additional sheets, if necessary. 1 certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my 1 A d₁ information and belief, all statements of fact contained 129 Position with reporting entity 129 Position with reporting entity 129 Controller 130 Date 130 Prints Gling is: 131 Original filling 132 Revised tilina 133 Revised tilina 134 Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C. 20554;						2	47
117 Of the number reported on Line 115, the number that proved to be valid complaints 118 Of the number reported on Line 115, the number the reporting entity directly resolved with consumers 119 Consumer stamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115] 120 Names of carriers alleged to have stammed one of your local exchangeservice subscribers 120 See Worksheet Verizon NJ Attachment 121 123 125 Use additional sheets, if necessary. (Space is provided below for electronic filing.) 126 Provide additional information or explanations, as needed. Use additional sheets, if necessary. 127 I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my 128 I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my 129 Position with reporting entity 129 Position with reporting entity 129 Position with reporting entity 120 See Worksheet Verizon NJ Attachment 121 Controller 122 Position with reporting entity 123 Position with reporting entity 124 Position with reporting entity 125 Position with reporting entity 126 Print Attachment of fact contained 127 Print Attachment of fact contained 128 Position with reporting entity 129 Position with reporting entity 130 Date 140 Print Attachment of Portion of Por							31
Of the number reported on Line 115, the number the reporting entity directly resolved with consumers Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115] Names of carriers alleged to have slammed one of your local exchangeservice subscribers Check if affiliate No. of slamming allegations received about carrier July 1 through December 3 120 See Worksheet Verizon NJ Attachment 121 Use additional sheets, if necessary. (Space is provided below for electronic filling.) Bieck 5: CENTRICATION: to be signed by an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and to the best of my I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and to the best of my I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and to the best of my I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and to the best of my I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and to the best of my I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and to the best of my I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and to the best of my I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and to the best of my I certify that I am an officer of the File File File File File File File Fil					nts		18
Names of carriers alleged to have slammed one of your local exchangeservice subscribers No. of slamming allegations received about carrier July 1 through December 3 120 See Worksheet Verizon NJ Attachment 121 125 Use additional sheets, if necessary. (Space is provided below for electronic filing.) Bleck 5: SERTHREATION: to be signed by as officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my I d; information and belief, all statements of fact contained Pri th 129 Position with reporting entity Controller 130 Date February 15.2003 131 This Giling is: Original filling Revised filing Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, DC. 20554;						sumers	47
Names of carriers alleged to have slammed one of your local exchange service subscribers 120 See Worksheet Verizon NJ Attachment 121 125 126 Use additional sheets, if necessary. (Space is provided below for electronic filing.) 127 128 Provide additional information or explanations, as needed. Use additional sheets, if necessary. 129 I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my 129 Position with reporting entity 129 Position with reporting entity 130 Date 131 This filing is: 130 Original filing 131 Revised filina 132 Revised filina 133 Revised filina 144 Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, DC. 20554;							22
one of your local exchangeservice subscribers 120 See Worksheet Verizon NJ Attachment 121 122 123 125 Use additional sheets, If necessary. (Space is provided below for electronic filling.) Bleck 5: SERTIFICATION: to be Signed by an Officer of the Filer 126 Provide additional information or explanations, as needed. Use additional sheets, if necessary. 1 certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my 1 information, and belief, all statements of fact contained Pri tit 129 Position with reporting entity 130 Date 131 This filling is: 1 Original filling 1 Revised filling 1 Revised filling 1 Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C. 20554;							
one of your local exchangeservice subscribers 120 See Worksheet Verizon NJ Attachment 121 122 123 125 Use additional sheets, If necessary. (Space is provided below for electronic filling.) Bleck 5: SERTIFICATION: to be Signed by an Officer of the Filer 126 Provide additional information or explanations, as needed. Use additional sheets, if necessary. 1 certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my 1 information, and belief, all statements of fact contained Pri tit 129 Position with reporting entity 130 Date 131 This filling is: 1 Original filling 1 Revised filling 1 Revised filling 1 Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C. 20554;					1		
125 Use additional sheets, if necessary. (Space is provided below for electronic filing.) Block 5: CENTRICATION: to be Signed by an Officer of the Piler 126 Provide additional information or explanations, as needed. Use additional sheets, if necessary. I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my I d; information and belief, all statements of fact contained Pri tht Air F. H. III 129 Position with reporting entity Controller 130 Date February 15.2003 131 This filing is: Original filling Revised filling Revised filling Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C. 20554;					_		No. of slamming allegations received about carrier July 1 through December 31
Use additional sheets, if necessary. (Space is provided below for electronic filing.) Bleck 5: EXAMPLICATION: to be Signed by an Sificer of the Filer 126 Provide additional information or explanations, as needed. Use additional sheets, if necessary. I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my I dt information and belief, all statements of fact contained Prints Prints ir F. H. III 129 Position with reporting entity Controller February 15.2003 131 This filling is: Original filling Revised fillina Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C. 20554;	120	See Worksheet Verizon NJ Attachment					
Use additional sheets, if necessary. (Space is provided below for electronic filling.) Black 5: CENTIFICATION: to be Signed by an Officer of the Piter 126 Provide additional information or explanations, as needed. Use additional sheets, if necessary. I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and. to the best of my I differ information and belief, all statements of fact contained Prints Prints if F. H. III 129 Position with reporting entity Controller 130 Date February 15.2003 131 This filling is: Original filling Revised filling Revised filling Revised filling Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C., 20554;	121						
Use additional sheets, if necessary. (Space is provided below for electronic filling.) Black 5: CENTIFICATION: to be Signed by an Officer of the Piter 126 Provide additional information or explanations, as needed. Use additional sheets, if necessary. I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and. to the best of my I differ information and belief, all statements of fact contained Prints Prints if F. H. III 129 Position with reporting entity Controller 130 Date February 15.2003 131 This filling is: Original filling Revised filling Revised filling Revised filling Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C., 20554;					1		
Use additional sheets, if necessary. (Space is provided below for electronic filling.) Provide additional information or explanations, as needed. Use additional sheets, if necessary. I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my I di information and belief, all statements of fact contained Pri tit // IF. H. III 129 Position with reporting entity Controller 130 Date February 15.2003 131 This filling is: Original filling Revised fillina Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C. 20554;	123						
Use additional sheets, if necessary. (Space is provided below for electronic filling.) Provide additional information or explanations, as needed. Use additional sheets, if necessary. I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my I di information and belief, all statements of fact contained Pri tit // IF. H. III 129 Position with reporting entity Controller 130 Date February 15.2003 131 This filling is: Original filling Revised fillina Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C. 20554;		···			1		
Provide additional information or explanations, as needed. Use additional sheets, if necessary. I certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my information and belief, all statements of fact contained Printe /ir F. H. III 129 Position with reporting entity Controller February 15.2003 131 This filling is: Original filling Revised fillina Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C. 20554;	125	Use additional sheets if	nacessary /Snace is	provided below f	or electronic f	ilina)	
126 Provide additional information or explanations, as needed. Use additional sheets, if necessary. 1 certify that I am an officer of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my A discrepance of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my A discrepance of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my A discrepance of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my A discrepance of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my A discrepance of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my A discrepance of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my A discrepance of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my A discrepance of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my A discrepance of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my A discrepance of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my A discrepance of the above-named reporting entity, that I have examined the foregoing report, and, to the best of my A discrepance of the above-named reporting entity, that I have examined the foregoing report, and the foregoing report, and the foregoing report of the above-named reporting entity, that I have examined the foregoing report of my A discrepance of the above-named reporting entity A discrepance of the above-named reporting	Black 5			provided bolow i	OI OICOLOIMO I		
Prints /ir F. Hill 129 Position with reporting entity Controller 130 Date 131 This filling is: Original filling Revised fillina Send this form to: FCC,CGB,Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington. D.C. 20554;				ional sheets, if ne	ecessary.		
129 Position with reporting entity Controller 130 Date February 15.2003 131 This filling is: Original filling Revised fillina Send this form to: FCC,CGB,Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington. D.C. 20554;						regoing repor	t, and, to the best of my
129 Position with reporting entity Controller 130 Date February 15.2003 131 This filling is: Original filling Revised fillina Send this form to: FCC,CGB,Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington. D.C. 20554;		Pri 1te	/ir F. Hall	· · · · · · · · ·			
130 Date February 15.2003 131 This filling is: Original filling Revised fillina Send this form to: FCC,CGB,Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C., 20554;	129						
131 This filling is: Original filling Revised fillina Send this form to: FCC,CGB,Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C., 20554;			1				
Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington, D.C., 20554;		_					
							Center at (202) 418-0270 .

FCC Form 478-Feb January 2003

Verizon New Jersey Inc.

CICIOCN	ACNA/CAR	R NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00004	ATZ	ATX Telecommunications Svcs.		39
00024	PST	Primus Telecommunications, Inc.		7
00070	NTX	US Long Distance		1
00071	WSN	Broadwing Telecommunications, Inc.		5
00081	TTU	COVISTA		200
00123	DVT	Americatel Corporation		67
00132	MPZ	MPC Bus Comms Systems/Easton Telecom		35
00200	UWT	Capsule Communications		24
00210	NOZ	NOS Communications		1
00221	CPL	CTI/Capital Telecommunications, Inc.		2
00222	MCI	MCI Worldcom		2,105
00223	TDX	Cable & Wireless Communications, Inc.		2
00241	ALG	American Long Lines		1
00284	AVU	Amerivision Communications, Inc.		4
00288	ATX	AT&T Communications		3,417
00333	UTC	Sprint Dial 1 Service		1,343
00359	EOT	Empire One Telecommunications		3
00432	LGT	Qwest Communications		2,924
00444	ALN	Global Crossing Telecommunications, Inc.		1,653
00457	TDG	Emeritus Communications		6
00502	CXM	Worldxchange		2
00534	TUM	Touch 1 Communications, Inc.		4
00555	WTL	Worldcom		1,535
00636	CMJ	Vartec Telecom d.b.a. Clear Choice		1
00649	WRK	Working Assets Long Distance		4
00652	NNC	Verizon NJ Link Services	X	1
00719	STZ	Startec, Inc		1
00732	ATI	AT&T Business		13
00752	EXL	Excel Telecommunications, Inc.		39
00764	NPU	Network Plus Business Comm		7
00781	WXL	Worldxchange Communications		4
00811	VRT	Vartec Telecom		11
00848	TIO	Primus Telecommunications		2
00873	TPD	Onestar Long Distance		3
00880	SVL	Opticom		3
00924	XTL	Xtel Communications, Inc.		2
00948	SSM	Broadwing Comm Svcs, Inc.		2
05102	WCA	Williams Communications, Inc.	Х	56
05110	BLX	Verizon Smarttouch	^	3 2
05119	TQW	XO COMMUNICATIONS		
05237	AYG KYT	Alliance Group Services, Inc.		287 2
05238	IX I	NACC/Kytel		3

Verizon New Jersey Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
05335	TKP	Worldxchange Communications, Inc.		3
05438	IDR	IDT Corp/IDT America		5
05453	GPL	Group Long Distance		1
05483	GOP	Verizon Select Services, Inc.	X	2
05830	GSS	Genesis Communications		55
05835	FEL	Fonetel		1
05957	UID	Unidial Inc.		3
06016	SPK	Snip Link LLC		10
06111	TWB	Telepool		2
06112	AYV	American Communication Network		19
06340	PUA	Paetec Communications, Inc.		6
06438	IDR	IDT Corp/IDT America		1
06500	BAW	Verizon	X	12
06746	TVN	The Phone Company		35
06963	BAX	Verizon Long Distance	X	51
00004		ATX Telecommunications Services Ltd.		3
00013		Newpath Holdings Inc SD		1
00017		Newpath Holdings Inc IA		1
00081		Total-Tel USA Inc.		2
00210		NOS Communications Inc		10
00222		MCI WorldCom		1283
00288		AT&T Communications		299
00292		Teleport Communications Group Inc. (subsidiaty of AT&T)		20
00334		Metropolitan Telecommunications of Mass dba Mettel		1
00359		Empire One Telecommunications Inc.		4
00387		AT&T Communications		2
00432		Qwest Communications		1
00555		WorldCom Inc.		83
00558		Conversent Communications of New Jersey LLC - NJ		1
00599		AT&T Corp NE		20
00635		Coretel Massachusetts Inc MA		1
00729		Rhythms Links Inc NE		1
01703		Broadview Networks Inc PA		2
01913		Broadview Networks Inc NJ		38
01959		ATX Telecommunications Services Ltd NJ		70
01962		Metropolitan Telecomm of Rhode Island dba Mettel		2
02100		Essex Communications Inc. dba Elec Comm - NJ		2
02370		SBC Telecom Inc NJ		1
02372		Manhattan Telecom Inc. dba Metropolitan Telecom		1
02652		Rhythms Links Inc NY		1
02898		Broadview Networks Inc.		1
03058		Z-Tel Communications Inc.		1
03060		Advamtel LLC dba Plan B Local NY		2

ATTACHMENT 1 • RESPONSE TO BLOCK (3rd & 4th Qtr. 2002)

Verizon New Jersey Inc.

CIC/OCN	ACNA/CARR NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
03114	CTC Communications Corp. dba CT Comm Corp - NJ		1
03346	Closecall America Inc.		8
04003	Empire Communications Inc.		1
04051	Conversent Communications LLC		1
04145	Allegiance Telecom of New Jersey Inc.		2
04248	Cavalier East LLC		1
04549	AT&T Corp. dba TCG - Minnesota - MN		
04593	Broadview Networks Inc NY		2 3
04869	Cavalier Telephone LLC (Mid-Atlantic) - NY		1
04926	Essex Communications Inc.		1
05364	Cavalier Telephone		1
05406	NOS Communications Inc		2
05554	Teleport Communications Group		13
05559	Connectiva Communications Corporation		2
05570	NOS Communications Inc.		21
05579	NOS Communications Inc NY		3
05725	NOS Communications Inc.		2
05903	Advamtel LLC dba Plan B Communications		14
05933	Digital Teleport Inc.		16
05977	Broadview Networks		21
06053	Teleport Communications Group Inc PA		38
06088	Focal Communications Corp of New Jersey		1
06101	AT&T Corp dba Teleport Comm Boston - MA		1
06373	Eztel Network Services L.L.C.		2
07003	New York Teleconnect Inc.		1
07035	AT&T - Local - MA		17
07061	ATX Telecommunications Services Ltd.		16
07125	Teleport Communications Group		14
07132	MCI Worldcom Communications Inc.		35
07133	MCI Worldcom Communications Inc NY		1
07134	MCI Worldcom Communications Inc NJ		1289
07140	Teleport Communications Group - NY		1
07142	Teleport Communications Group - New York - NJ		21
07146	Teleport Communications Group - Seattle		2
07198	ACC National Telecom Corp. CLEC		1
07207	Advanced American Telecom Inc NY		13
07229	MCIMetro ATS Inc.		1291
07291	MCIMetro ATS Inc Nebraska		1
07292	MCIMetro ATS Inc New Jersey		1
07296	MCIMetro ATS Inc Pennsylvania		2
07299	MCIMetro ATS Inc Virginia		2
07310	TCG Delaware Valley Inc NJ		122
0731 4	TCG America Indiana Inc.		6 B

ATTACHMENT 1 - RESPONSE TO BLOCK (3rd & 4th Qtr. 2002)

Veriron New Jersey Inc.

			CHECK IF	TOTAL
CICIOCN	ACNA/CARR	NAME OF CARRIER	AFFILIATE	_
07316		Worldcom Communications Inc CT		10
07421		T Local		3
07434	_	Worldcom Communications Inc PA		5 1
07456		e Warner Telecom of California LP - CA		-
07519		S Communications Inc.		30
07596		adview Networks Inc.		9
07665		C. Networks Inc. dba Infohighway Comm Corp.		1
07677		ropolitanTelecommunications - NY		7
07691	· · · · ·	T - Local - NJ		565
07706	-	ital Telecommunications Inc.		4
07713	•	oire One Telecommunications Inc.		15
07729	•	tyear Telecommunications LLC		8
07741	_	t Line Communications LLC		1
07757	ATX	Telecommunications Services Ltd.		2
07772	Med	liaone Telecomm Corp. dba AT&T Broadband		4
07896	Inte	rnational Telephone Group Inc.		2
08183	Res	erved for AT&T by NECA as 8183		2
08323	Ess	ential.Com Inc.		4
08378	Alle	giance Telecom Inc.		5
08407	Coc	perative Communications Inc.		2
08526	Met	ropolitanTelecommunications		1
08602	Mav	v Communications Inc.		2
08631	Uni	ted States Telecommunications Inc.		1
08655	Ser	visense.Com Inc.		11
09426	Adv	amtel LLC dba Plan B Communications Inc.		1
09428	Adv	amtel LLC dba Plan B Communications Inc NJ		15
09491	Ame	erican Fiber Network Inc.		1
09574	Z-T	el Communications Inc. • NJ		1
GRAND TO	TAL			19,590

2003	FCC Form 478-Feb Telecommunicati >>> Please read instructions before completing.		omplaint Re ruary 18, 2003	porting Fo	m	Approval by OMB 3060-0787
Block 1:	Filor identification information		101	Filer	199 ID	806307
102	Legal name of reporting entity	Verizon Virginia Inc.	•			
103	Complete mailing address of reporting entity's corporate headquarters		600 East Main	Street, 11th Fl	oor, Richmon	d, VA 23219
104	Name(s) reporting entity uses to provide telecon service (Use additional sheets, if necessary.)	nmunications				
105	Complete mailing address of the entity that prov telecommunications service using the dba(s) in if different from the address shown in Line 103					
106	Number of end-user subscribers of the reporting	carrier as of Decemb	er 31, 2002			3,151,650
107	If this report does not cover July 1, 2002 through	December 31, 2002,	indicate the per	iod covered.	July 1, 2002	through December 31, 2002
Block 2:	: Contact Information					
108	Person who completed this form	Marie Breslin				
109	Telephone number of this person	(202) 515-2533		Extension		
110	Fax number of this person	(202) 336-7922				
111	E-mail address of this person	Marie.T.Breslin@Ver	izon.com			
112	and December 31 of the reporting year, then che		x to the right an	d skip to Block	5.	1
113 114	Consumer stamming complaints unresolved as a Consumer stamming complaints received from u		ecomber 31, 20	02		24
115	Consumer stamming complaints received from a					17
116	Of the number reported on Line 115, the n			311Del 31, 200	-	10
117	Of the number reported on Line 115, the n			ints		3
118	Of the number reported on Line 115, the n				sumers	17
119	Consumer slamming complaints unresolved as					
	Names of carriers alleged to have slamme one of your local exchange service subsci			_	eck if iliate	No. of slamming allegations received about carrier July 1through December 31
120	See Worksheet Verizon VA Attachment					
121						
125						<u> </u>
120	Use additional sheets, if	necessary. (Space is	provided below	for electronic f	iling.)	<u> </u>
	lyned by an Officer of the Fil					
	Provide additional information or explanations	d d Us diff		ry		
	I certify that I am an officer of the above- knowledge, —			i f	egoing repor	to the best of my
	gı	Couri -	17050			
128	Printed name of officer	Edwin F Hall				
129	Position with reporting entity	Controller				
130	ıt	February 5, 2 03				
131	lı filir iş	d fili				
Sand this	form to: ECC CGB Reference Information Center - ECC F	orm 479 Boom CV 4357	445 40H C4 C W	Washington D	C 20554.	

Send this form to: FCC, CGB, Reference Information Center, FCC Form 478, Room CY-A257, 445 12th St., S.W., Washington. D.C., 20554: or by e-mail: slamming478@fcc.gov; by fax to: (202) 418-0037. For more information contact the Reference information Center at (202) 418-0270.

WILLFUL FALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE, 18 U.S.C. §1001

FCC Form 478-Feb January 2003

ATTACHMENT 1- RESPONSE 4 (3rd & 4th Qtr. 2002)

Verizon Virginia Inc.

			CHECKIF	
CIC/OCN	ACNNCARR	NAME OF CARRIER	AFFILIATE	TOTAL
00004	ATZ	ATX Telecommunications Svcs.		7
00024	PST	Primus Telecommunications, Inc.		3
00071	WSN	Broadwing Telecommunications, Inc.		54
00081	TTU	COVISTA		21
00123	DVT	Americatel Corporation		1
00136	EAS	Eastern Telecom Corporation		3
00200	UWT	Capsule Communications		6
00222	MCI	MCI Worldcom		1,302
00223	TDX	Cable &Wireless Communications, Inc.		14
00241	ALG	American Long Lines		1
00284	AVU	Amerivision Communications, Inc.		5
00288	ATX	AT&T Communications		1,307
00333	UTC	Sprint Dial 1 Service		1,355
00381	FNO	United USN Communications		2
00432	LGT	Qwest Communications		928
00444	ALN	Global Crossing Telecommunications, Inc		447
00457	TDG	Emeritus Communications		1
00502	CXM	Worldxchange		4
00555	WTL	Worldcom		238
00636	CMJ	Vartec Telecom d.b.a. Clear Choice		2
00649	WRK	Working Assets Long Distance		1
00719	STZ	Startec, Inc		2
00726	PRM	Network One/Procom		14
00732	ATI	AT&T Business		7
00752	EXL	Excel Telecommunications, Inc.		34
00811	VRT	Vartec Telecom		13
00833	BTM	BTI Telecommunications Services		9
00834	CFF	Worldxchange Communications		1
00839	CWI	Cable & Wireless Communications, Inc.		8
00852	SNT	Telecom*USA		2
00873	TPD	Onestar Long Distance		20
00948	SSM	Broadwing Comm Svcs, Inc.		15
051 02	WCA	Williams Communications, Inc.	V	23
05110	BLX	Verizon Smarttouch	Χ	1
05237	AYG	Alliance Group Services, Inc.		418
05253	AEJ	Alltel Long Distance	V	34
05448	GIT	Verizon Telephone Operations, Inc.	X	2
05483	GOP	Verizon Select Services, Inc.	X	1
05485	HTJ TKP	Adelphia Business Solutions		2
05992		Worldxchange Communications, Inc.		1
06112	AYV BAW	American Communication Network	V	9 ~ 3
06500	TVN	Verizon	Χ	31.3
06746	BAX	The Phone Company	Χ	8
06963 00210		Verizon Long Distance NOS Communications Inc	^	1
00210		MCIWorldCom		8 67
00222		AT&T Communications		67 2
00288		Teleport Communications Group Inc. (subsidiar	ry of ATST	2 3
00232		RCN Long Distance Company	iy Ur A (Q(I)	3 1
00337		Z-Tel Communications Inc. • VA		1 14
00337		Z-161 COMMUNICATIONS INC. VA		T.#

ATTACHMENT 1- RESPONSE4 (3rd & 4th Qtr. 2002)

Verizon Virginia Inc.

CIC/OCN	ACNA/CARR		CHECK IF AFFILIATE	TOTAL
00512		TCG		1
00555		WorldCom Inc.		1
00601		Z-Tel Communications Inc MD		1
00811		VarTec Telecom Inc.		2
03996		Z-Tel Communications Inc WA		1
04155		Cavalier East LLC - VA		13
04725		Cavalier Telephone LLC		7
05364		Cavalier Telephone		1
05554		Teleport Communications Group		1
05575		NOS Communications Inc VA		20
05613		Stickdog Telecom Inc.		1
05933		Digital Teleport Inc.		4
06053		Teleport Communications Group Inc PA		9
06373		Eztel Network Services L.L.C.		3
07125		Teleport Communications Group		2
07132		MCI Worldcom Communications Inc.		2
07133		MCI Worldcom Communications Inc NY		2
07134		MCI Worldcom Communications Inc NJ		2
07193		Cox Cable Pensacola Inc.		1
07229		MCIMetro ATS Inc.		81
07238		MCI Worldcom Communications Inc VA		46
07299		MCIMetro ATS Inc VA		2
07314		TCG America Indiana Inc.		1
07323		CFW Network Inc VA		1
07325		Teleport Communications Group America, Inc	MD	1
07519		NOS Communications Inc.		3
07565		MediaOne of Virginia		4
07595		Comcast Business Communications of Virginia L	.LC VA	2
07676		Preferred Carrier Services Inc.		1
07773		AT&T Corp. dba TCG - Virginia VA		2
07987		Cox Communications Inc Overall		3
08323		Essential.Com Inc.		1
08348		Cavalier Telephone LLC (Mid-Atlantic)		1
08378		Allegiance Telecom Inc.		1
08422		Cat Communications International Inc.		1
09496		Vartec Telecom Inc DE		2
OIETL		Teleport Communications Group		1

The total column represents the number of carrier notification transactions not necessarily the number of alleged slamming complaints. since a single complaint may Involve more than one service.

GRAND TOTAL

6,963

	>>> Please read instructionsbefore∞mpleting	g.<<< Due Feb	ruary 18.2003			3060-	1 787
lock 1	: Filer Montification Information		l 101	Filer	499 ID	1	80630
103	Complete mailing address of reporting entity's mrporate headquarters		1710 H Street N	IW. Washingt	on, DC 200	06	
104	Name(s) reporting entity uses to provide teleco service (Use additional sheets, if necessary.)	mmunications		·· ·			
105	Complete mailing address of the entity that pro	vides					
	if different from the address shown in Line 103						
106	Number of end-user subscribers of the reportir	ng carrier as of Decemi	per 31, 2002				465,05
107	If this report does not cover July 1, 2002 throug	gh December 31, 2002	, indicate the perio	od covered.	July 1, 200	2 through December	er 31, 2002
lock 1	: Centact Information						
108	Person who completed this form	Marie Breslin			-		
109	Telephone number of this person	(202) 515-2533		Extension			
110	Fax number of this person	(202) 336-7922					
111	E-mail address of this person	Marie.T.Breslin@Ve	rizon.com				
	and December 31 of the reporting year, then of	neck the certification by	ox to the right and	skip to Block	. 5.		L
113	Consumer slamming complaints unresolved as						
114	Consumer slamming complaints unresolved as		December 31, 200	12	-		
115	Consumer slamming complaints received from				2		
116	Of the number reported on Line 115, the			11001 01, 200	-		
117	Of the number reported on Line 115, the			nte			
118	Of the number reported on Line 115, the				sumers		
119	Consumer slamming complaints unresolved as						
				_			
	Names of carriers alleged to have siams one of your local exchange service subs	ned cribers		_	eck if iliate	No. of slammin received abo July 1 through I	out carrier
120	See Worksheet Verizon DC Attachment					July 1 till Ought	December of
122							
124							
125				<u></u>			
lest i	Use additional sheets, i	<u> </u>	provided below to	or electronic t	iling.)		
	5: CENTIFICATION: to be Signed by an Officer of the I		g				
126	Provide additional information or explanations	, as needed. Use addi	tional sneets, if ne	ecessary			
	I certify that I am an officer of the abov	a named constitution	h, that I have ove	minad tha fa	ragaing		-4··
		e-named reports ent					Or tilly
_		121 Q	1100				
2	lature	1 Couri P	Mark -				
128	Prir to I name of officer	Edwin F. Hail					
	Position <i>itt</i> tir entity	Controller					
129		ſ					
130	Date Thisfiling is: Original filling	February 15,2003 Revised filing					

FCC Form 478-Feb January 2W3

ATTACHMENT 1 - RESPONSETO BLOCK 4 (3rd & 4th Qtr. 2002)

Verizon Washington, **DC** Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00024	PST	Primus Telecommunications, Inc.		1
00081	TTU	COVISTA		1
00123	DVT	Americatel Corporation		1
00132	MPZ	MPC Bus Comms Systems/Easton Telecom		15
00200	UWT	Capsule Communications		6
00222	MCI	MCI Worldcom		98
00223	TDX	Cable & Wireless Communications, Inc.		1
00288	ATX	AT&T Communications		127
00333	UTC	Sprint Dial 1 Service		93
00432	LGT	Qwest Communications		59
00444	ALN	Global Crossing Telecommunications, Inc.		41
00555	WTL	Worldcom		23
00649	WRK	Working Assets Long Distance		1
00752	EXL	Excel Telecommunications, Inc.		8
00811	VRT	Vartec Telecom		1
05119	TQW	XO Communications		24
05237	AYG	Alliance Group Services, Inc.		32
06112	AYV	American Communication Network		1
06500	BAW	Verizon	Χ	2
00210		NOS Communications Inc		1
00222		MCIWarldCom		43
00292		Teleport Communications Group Inc. (subsidiar	y of AT T)	1
00555		Worldcorn Inc.		1
00601		Z-Tel Communications Inc MD		1
03058		Z-Tel Communications Inc.		2
03575		Cavalier East LLC - PA		1
05554		Teleport Communications Group		1
05607		Allegiance Telecom Inc.		1
05670		NOS Communications Inc DC		1
06053		Teleport Communications Group Inc PA		6
06373		Eztel Network Services L.L.C.		1
07132		MCI Worldcom Communications Inc.		2
07134		MCI Worldcom Communications Inc NJ		1
07229		MCIMetro ATS Inc.		45
07285		MCIMetro ATS Inc DC		2
07445		MCI Worldcom Communications Inc DC		8
07773		AT&T Corp. dba TCG - Virginia VA		1
08323		Essential.Com Inc.		1
08378		Allegiance Telecom Inc.		3
08422		CAT Communications International Inc.		1
08831		Starpower Communications LLC - DC		1
GRANDTO	TAL			660

	3.<<< Due Fel	oruary 18.2003				3060-0787
Filer identification information		101	Filer 4	499 ID		80631
Legal name of reporting entity	Verizon West Virgin	nia Inc.				
Complete mailing address of reporting entity's corporate headquarters		1500 MacCorkle	e Avenue SE.	Charleston,	WV 25314	
Name(s) reporting entity uses to provide teleco service (Use additional sheets, if necessary.)	mmunications					
Number of end-user subscribers of the reporting	g carrier as of Decem	ber 31, 2002				982,95
If this report does not cover July 1, 2002 throug	h December 31, 2002	2, indicate the per	iod covered.	July 1, 200	2 through De	ecember 31, 2002
Person who completed this form	Marie Breslin					
Telephone number of this person	(202) 515-2533		Extension			
Fax number of this person	(202) 336-7922					
E-mail address of this person	Marie.T.Breslin@Ve	erizon.com				
If you have no unresolved complaints from prio	r reporting periods an	d you received no	slamming cor		ween July 1	
and December 31 of the reporting year, then ch	neck the certification b	ox to the right and	d skip to Block	5.	_	
Consumer slamming complaints unresolved as	of June 30, 2002					
Consumer slamming complaints received from	July 1, 2002 through	December 31, 20	02			
Consumer slamming complaints resolved during	g the period July 1, 20	002 through Dece	mber 31, 2002	2	_	
Of the number reported on Line 115, the	number that were inve	estigated				
Of the number reported on Line 115, the	number that proved to	be valid complain	ints			
Consumer siamming complaints unresolved as	of December 31, 200	2. <u> </u> LINE 13 + L	ine 114 - Lite	1101		
					receiv	amming allegations ved about carrier rough December 31
See Worksheet Verizon WV Attachment						
Use additional sheets if	necessary /Snace is	nrovided below	for electronic f	iling)		
		provided below	101 01000 01110 11			
·		itional sheets. if n	ecessary.			
		*				
l certify that l ा n officer of the above l सि श्र्वाति						ı I t
iature	'Chuù	3- Hall	<u>/</u>			
Prir to name of officer	Ed F. III					
Position with reporting entity	Controller					
	1					
Date	February 15,2003					
	Complete mailing address of reporting entity's corporate headquarters Name(s) reporting entity uses to provide teleconservice (Use additional sheets, if necessary.) Complete mailing address of the entity that protelecommunications service using the dba(s) in if different from the address shown in Line 103. Number of end-user subscribers of the reporting if this report does not cover July 1, 2002 through this report does not cover July 1, 2002 through this report does not cover July 1, 2002 through this person. Fax number of this person E-mail address of this person E-mail address of this person To be completed by all telephone exchange and December 31 of the reporting year, then of the consumer slamming complaints unresolved as the consumer slamming complaints received from the number reported on Line 115, the consumer slamming complaints resolved during the number reported on Line 115, the consumer slamming complaints unresolved as the number reported on Line 115, the consumer slamming complaints unresolved as the number reported on Line 115, the consumer slamming complaints unresolved as the number reported on Line 115, the consumer slamming complaints unresolved as the number reported on Line 115, the consumer slamming complaints unresolved as the number reported on Line 115, the consumer slamming complaints unresolved as the number reported on Line 115, the consumer slamming complaints unresolved as the number reported on Line 115, the consumer slamming complaints unresolved as the number reported on Line 115, the consumer slamming complaints unresolved as the number reported on Line 115, the consumer slamming complaints unresolved as the number reported on Line 115, the consumer slamming complaints unresolved as the number reported on Line 115, the consumer slamming complaints unresolved as the number reported on Line 115, the consumer slamming complaints unresolved as the number reported on Line 115, the consumer slamming complaints unresolved as the number reported on Line 115, the consumer slammi	Complete mailing address of reporting entity's corporate headquarters Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.) Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103 Number of end-user subscribers of the reporting carrier as of Decembr 11, 2002 through December 31, 2002 Person who completed this form Telephone number of this person E-mail address of this person If you have no unresolved complaints from prior reporting periods an and December 31 of the reporting year, then check the certification be Consumer slamming complaints unresolved as of June 30, 2002 Consumer slamming complaints received from July 1, 2002 through. Consumer slamming complaints received from July 1, 2002 through. Of the number reported on Line 115, the number that were inversioned to the number reported on Line 115, the number that proved to the number reported on Line 115, the number that proved to the number reported on Line 115, the number that proved to the number reported on Line 115, the number that proved to the number reported on Line 115, the number that proved to the number reported on Line 115, the number that proved to the number gomplaints unresolved as of December 31, 200 Names of carriers alleged to have slammed one of your local exchange service subscribers See Worksheet Verizon WV Attachment Use additional sheets, if necessary. (Space is Carriers alleged to have slammed one of your local exchange service subscribers See Worksheet Verizon WV Attachment	Complete mailing address of reporting entity's corporate headquarters Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.) Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103 Number of end-user subscribers of the reporting carrier as of December 31, 2002. If this report does not cover July 1, 2002 through December 31, 2002, indicate the per Person who completed this form Marie Bresilin Telephone number of this person (202) 515-2533 Fax number of this person (202) 336-7922 E-mail address of this person Marie. T. Bresilin@Verizon.com To be completed by all telephone exchange and toll service providers. (See ins if you have no unresolved complaints from prior reporting periods and you received no and December 31 of the reporting year, then check the certification box to the right and Consumer slamming complaints unresolved as of June 30, 2002 Consumer slamming complaints received from July 1, 2002 through December 31, 200 Consumer slamming complaints received from July 1, 2002 through December 31, 200 Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 200 Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 200 Consumer slamming complaints unresolved as of December 31, 2002. Line 113 + L Names of carriers alleged to have slammed one of your local exchange service subscribers See Worksheet Verizon WV Attachment Use additional sheets, if necessary. (Space is provided below CBTIRCATION: to be Signed by an efficer of the Filer Provide additional information or explanations, as needed. Use additional sheets. if not appear of the filer in the file of the filer in the filer in the file of the filer in	Complete mailing address of reporting entity's corporate headquarters Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.) Complete mailing address of the entity that provides telecommunications service using the dba(s) in Line 104, if different from the address shown in Line 103 Number of end-user subscribers of the reporting carrier as of December 31, 2002. Indicate the period covered. Person who completed this form Marie Breslin Telephone number of this person (202) 515-2533 Extension Fax number of this person (202) 336-7922 E-mail address of this person To be completed by all telephone exchange and toll service providers. (See instructions.) If you have no unresolved complaints from prior reporting periods and you received no slamming corn and December 31 of the reporting year, then check the certification box to the right and skip to Block Consumer slamming complaints unresolved from July 1, 2002 through December 31, 2002 Consumer slamming complaints received from July 1, 2002 through December 31, 2002 Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002 Of the number reported on Line 115, the number that were investigated Of the number reported on Line 115, the number that were investigated Of the number reported on Line 115, the number that proved to be valid complaints Of the number slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line Names of carriers alleged to have slammed one of your local exchange service subscribers See Worksheet Verizon WV Attachment Use additional sheets, if necessary. (Space is provided below for electronic from the subscribers of the provide additional sheets, if necessary. I certify that I in officer of the above-named reporting entity, that I have examined the for paying and belief, I bit in the first stained in the paying and belief. I bit in the first stained in the paying and belief. I bit in the first stained in the paying	Complete mailing address of reporting entity's corporate headquarters Name(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.) Complete mailing address of the entity that provides telecommunications service using the dele(s) in Line 104, if different from the address shown in Line 103 Number of end-user subscribers of the reporting carrier as of December 31, 2002 [if this report does not cover July 1, 2002 through December 31, 2002, indicate the period covered.] Person who completed this form Marie 3reslin (202) 515-2533 Extension Felephone number of this person (202) 515-2533 Extension Fax number of this person (202) 336-7922 E-mail address of this person (202) 336-7922 E-mail address of this person Marie. T. Breslin@ Verizon.com To be completed by all telephone exchange and toll service providers. (See instructions.) If you have no unresolved complaints from prior reporting periods and you received no slamming complaints bet and December 31 of the reporting year, then check the cartification box to the right and skip to Block 5. Consumer slamming complaints unresolved as of June 30, 2002 Consumer slamming complaints received from July 1, 2002 through December 31, 2002 Consumer slamming complaints received from July 1, 2002 through December 31, 2002 Of the number reported on Line 115, the number that were investigated Of the number reported on Line 115, the number that proved to be valid complaints Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115] Names of carriers alleged to have slammed one of your iocal exchange service subscribers See Worksheet Verizon WV Attachment Use additional information or explanations, as needed. Use additional sheets, if necessary. I certify that I 1 n officer of the above-named reporting entity, that I have examined the foregoing reporting entity that I is the first dained in this Form are lature.	Complete mailing address of reporting entity's corporate headquarters Marma(s) reporting entity uses to provide telecommunications service (Use additional sheets, if necessary.) Complete mailing address of the entity that provides telecommunications service using the oba(s) in Line 104, foliflerant from the address shown in Line 103 Number of end-user subscribers of the reporting carrier as of December 31, 2002 If this report does not cover July 1, 2002 through December 31, 2002. Indicate the period covered. July 1, 2002 through December 31, 2002 If this report does not cover July 1, 2002 through December 31, 2002. Indicate the period covered. Person who completed this form Marie Breslin Telephone number of this person (202) 515-2533 Extension Fax number of this person (202) 336-7922 E-mail address of this person To be completed by all telephone exchange and toll service providers. (See instructions.) If you have no unresolved complaints from prior reporting periods and you received no slamming complaints between July 1 and December 31 of the reporting year, then check the certification box to the right and skip to Blook 5. Consumer slamming complaints resolved from July 1, 2002 through December 31, 2002 Consumer slamming complaints resolved from July 1, 2002 through December 31, 2002 Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002 Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002 Consumer slamming complaints resolved from July 1, 2002 through December 31, 2002 Consumer slamming complaints unresolved as of December 31, 2002. [Line 113 + Line 114 - Line 115] Names of carriers alleged to have slammed one of your iocal exchange service subscribers See Worksheet Verizon WV Attachment Line 1 is to the first standed in this Form are true to the state of the period on Line 115, the number that proved to be valid complaints Certify that Lin an officer of the abovenamed reporting entity, that Line under

FCC Form 478-Feb January 2003

ATTACHMENT 1 - RESPONSETO BLOCK 4 (3rd & 4th Qtr. 2002)

Verizon West Virginia Inc.

CICIOCN	ACNNCARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00213	LTS	Network One/Procom		5
00222	MCI	MCI Worldcom		587
00284	AVU	Amerivision Communications, Inc.		1
00288	ATX	AT&T Communications		406
00333	UTC	Sprint Dial 1 Service		206
00432	LGT	Qwest Communications		637
00444	ALN	Global Crossing Telecommunications, Inc.		88
00488	ITT	Worldcom		1
00537	LDW	Long Distance Service, Inc.		1
00555	WTL	Worldcom		43
00636	CMJ	Vartec Telecom d.b.a. Clear Choice		1
00643	CGW	Winstar Gateway Network		1
00649	WRK	Working Assets Long Distance		3
00732	ATI	AT&T Business		21
00752	EXL	Excel Telecommunications, Inc.		5
00780	MXT	Matrix Telecom		2
0081 1	VRT	Vartec Telecom		5
00873	TPD	Onestar Long Distance		38
00948	SSM	Broadwing Comm Svcs, Inc.		3
05014	TFG	Zone Telecom		4
05102	WCA	Williams Communications, Inc.		6
05237	AYG	Alliance Group Services, Inc.		18
05253	AEJ	Alltel Long Distance		10
05957	UID	Unidial Inc.		6
06112	AYV	American Communication Network		1
06500	BAW	Verizon	Χ	32
06746	TVN	The Phone Company		2
00210		NOS Communications Inc		1
00222		MCIWorldCom		1
00288		AT&T Communications		1
00873		One Star Long Distance		1
04648		OneStar Long Distance Inc.		1
04926		ESSEX Communications Inc.		1
05570		NOS Communications Inc.		1
08524		ESSEX Communications Inc.		1
09332		NOS Communications Inc WV		5
GRAND TO	TAL			2.146

	>>> Please read instructions before completing	<<< Due Feb	ruary 18, 2003			3060-0787
lock 1	: Filer identification information		101	Filer	499 ID	8039
102	Legal name of reporting entity	Verizon West Coast	Inc.	<u> </u>		
103	Complete mailing address of reporting entity's corporate headquarters		1800 41st Stre	eet, Everett, WA	N 98201	
104	Name(s) reporting entity uses to provide telecor service (Use additional sheets, if necessary.)	nmunications				
105	Complete mailing address of the entity that prov telecommunications service using the dba(s) in if different from the address shown in Line 103					
106	Number of end-user subscribers of the reporting	carrier as of Decemi	ber 31, 2002			11,9
107	If this report does not cover July 1, 2002 through	n December 31, 2002	, indicate the pe	eriod covered.	July 1, 2002	through December 31, 2002
leck Ż	: Contact Information					
108	Person who completed this form	Marie Breslin				
109	Telephone number of this person	(202) 515-2533		Extension		
110	Fax number of this person	(202) 336-7922				
111	E-mail address of this person	Marie.T.Breslin@Ve	rizon.com			
ock 3		y That You Slammed a C	ensumer			
	To be completed by all telephone exchange	•				
112	If you have no unresolved complaints from prior and December 31 of the reporting year, then ch					veen July 1
113	Consumer slamming complaints unresolved as	of June 30, 2002				
114	Consumer stamming complaints received from	July 1, 2002 through [December 31, 2	:002		
115	Consumer slamming complaints resolved during	the period July 1, 20	002 through Dec	cember 31, 200	2	
116	Of the number reported on Line 115, the	number that were inve	estigated			
117	Of the number reported on Line 115, the i	number that proved to	be valid compl	aints		
117 118	Of the number reported on Line 115, the of the number reported on Line 115, the of				sumers	
		number the reporting	entity directly re	solved with con		
118	Of the number reported on Line 115, the	number the reporting	entity directly re	solved with con		
118	Of the number reported on Line 115, the	of December 31, 200	entity directly re	solved with cor Line 114 - Line Ch		received about carrier
118	Of the number reported on Line 115, the consumer slamming complaints unresolved as Names of carriers alleged to have slammer	of December 31, 200 ed	entity directly re	solved with cor Line 114 - Line Ch	115] eck if	received about carrier
118 119	Of the number reported on Line 115, the consumer slamming complaints unresolved as Names of carriers alleged to have slammone of your local exchange service subsci	of December 31, 200 ed	entity directly re	solved with cor Line 114 - Line Ch	115] eck if	received about carrier
118 119	Of the number reported on Line 115, the consumer slamming complaints unresolved as Names of carriers alleged to have slammone of your local exchange service subsci	of December 31, 200 ed	entity directly re	solved with cor Line 114 - Line Ch	115] eck if	received about carrier
118 119	Of the number reported on Line 115, the consumer slamming complaints unresolved as Names of carriers alleged to have slammone of your local exchange service subsci	of December 31, 200 ed	entity directly re	solved with cor Line 114 - Line Ch	115] eck if	received about carrier
118 119	Of the number reported on Line 115, the consumer slamming complaints unresolved as Names of carriers alleged to have slammone of your local exchange service subsci	of December 31, 200 ed	entity directly re	solved with cor Line 114 - Line Ch	115] eck if	received about carrier
118 119 120	Of the number reported on Line 115, the consumer slamming complaints unresolved as Names of carriers alleged to have slammone of your local exchange service subscious See Worksheet Verizon West Coast Attachment	of December 31, 200 ed ribers	entity directly re 2. [Line 113 +	Ch	eck if filiate	received about carrier
118 119 120	Of the number reported on Line 115, the a Consumer slamming complaints unresolved as Names of carriers alleged to have slamm one of your local exchange service subsci	of December 31, 200 ed ribers	entity directly re 2. [Line 113 +	Ch	eck if filiate	No. of slamming allegation received about carrier july 1through December 3
118 119 120	Of the number reported on Line 115, the consumer slamming complaints unresolved as Names of carriers alleged to have slammone of your local exchange service subscious See Worksheet Verizon West Coast Attachment	of December 31, 200 ed ribers at	entity directly re 2. [Line 113 +	Ch aff	eck if filiate	received about carrier
118 119 120	Of the number reported on Line 115, the consumer slamming complaints unresolved as Names of carriers alleged to have slammone of your local exchange service subscious See Worksheet Verizon West Coast Attachment Use additional sheets, if	of December 31, 200 ed ribers at	entity directly re 2. [Line 113 +	Ch aff	eck if filiate	received about carrier
118 119 120	Of the number reported on Line 115, the consumer slamming complaints unresolved as Names of carriers alleged to have slammone of your local exchange service subscious See Worksheet Verizon West Coast Attachment Use additional sheets, if	of December 31, 200 ed ribers at	entity directly re 2. [Line 113 + provided below tional sheets, if	Ch aff	eck if filiate	received about carrier
118 119 120 125 126	Of the number reported on Line 115, the consumer slamming complaints unresolved as Names of carriers alleged to have slammone of your local exchange service subscious See Worksheet Verizon West Coast Attachment Use additional sheets, if	ed ribers It mecessary. (Space is let as needed. Use additional and a second control of the con	entity directly re 2. [Line 113 + provided below tional sheets, if	Ch aff	eck if filiate	received about carrier
118 119 120 125 126	Of the number reported on Line 115, the consumer slamming complaints unresolved as Names of carriers alleged to have slammone of your local exchange service subscible. See Worksheet Verizon West Coast Attachment Use additional sheets, if the ENTIREATION: to be Signed by an Officer of the Provide additional information or explanations,	ed ribers It mecessary. (Space is let as needed. Use additional and a second control of the con	entity directly re 2. [Line 113 + provided below tional sheets, if	Ch aff	eck if filiate	received about carrier
118 119 120 125 126 127 128	Of the number reported on Line 115, the consumer slamming complaints unresolved as Names of carriers alleged to have slammone of your local exchange service subscious exchange exchan	number the reporting of December 31, 200 ed ribers at necessary. (Space is needed. Use addition, and belief, all statements on, and belief, all statements on, and belief, all statements on the statements of the	entity directly re 2. [Line 113 + provided below tional sheets, if	Ch aff	eck if filiate	received about carrier
118 119 120 125 126 127 128 129	Of the number reported on Line 115, the consumer slamming complaints unresolved as Names of carriers alleged to have slammone of your local exchange service subsciples. See Worksheet Verizon West Coast Attachment Use additional sheets, if the CERTIFICATION: to be Signed by an Officer of the Provide additional information or explanations, signature	number the reporting of December 31, 200 ed ribers at necessary. (Space is as needed. Use addition, and belief, all structures and belief, all structures are contained as needed.	entity directly re 2. [Line 113 + provided below tional sheets, if	Ch aff	eck if filiate	received about carrier

or by e-mail: slamming478@fcc.gov; by fax to: (202) 418-0037. For more information contact the Reference Information Center at (202) 418-0270.

WILLFUL FALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE, 18 U.S.C. §1001

ATTACHMENT 1 - RESPONSE TO BLOCK 4 (3rd & 4th Qtr. 2002)

Verizon West Coast Inc.

CICIOCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00222	MCI	MCI Worldcom		4
00432	LGT	Qwest Communications		2
00444	ALN	Global Crossing Telecommunications, Inc.		3
00555	WTL	Worldcom		4
05448	GIT	Verizon Telephone Operations, Inc.	X	2
GRAND TO	TAL			15

2003	FCC Form 478-Feb Telecommur >>> Please read instructions before comp	Approval by OMB 3060-0787			
Block 1	: Filer identification information		101	Filer 499 ID	80507
103	Complete mailing address of reporting en corporate headquarters	tity's	600 Hidden Rido	ge, Irving. TX 75038	
104	Name(s) reporting entity uses to provide to service (Use additional sheets, if necessal		 		
105	Complete mailing address of the entity that telecommunications service using the dba if different from the address shown in Line	(s) in Line 104,			
106	Number of end-user subscribers of the re	porting carrier as of Decen	ber 31, 2002		
107				iod covered. July 1, 20	02 through December 31, 2002
	: Contact information				
108	Person who completed this form	Marie Breslin			
109	Telephone number of this person	(202) 515-2533		Extension	
		(202) 336-7922		LATERISION [
110	Fax number of this person		rizon com		
111 Nock 9	E-mail address of this person : Camplaints That You Received or Received #	Marie.T.Breslin@Ve			
HIECZ A	: Commitments them you becomes or becomes a				
	and december 31 of the reporting year, the	en check the certification b	oox to the right and	d skip to Block 5.	
113	Consumer slamming complaints unresolve				
114	Consumer slamming complaints received		December 31, 20	02	
115	Consumer slamming complaints resolved				
116				111DC1 01, 2002	
	Of the number reported on Line 115,			-4-	
117	Of the number reported on Line 115,				_
118	Of the number reported on Line 115,				
119	Consumer slamming complaints unresolve	ed as of December 31, 20	J2. [LINE 13 + L	ille 114 - Lille 110j	
	Names of carriers alleged to have sl one of your local exchange service s	ammed subscribers		Check if affiliate	No. of slamming allegations received about carrier July 1 through December 3
120	See Worksheet Contel South Attachment				
125					
	Use additional she	ets, if necessary.			
Block 5	: CERTIFICATION: Igned by an Officer of	the File:			
	in	formation, and belief, all s	tatements of fact of	contained	
		مسيدام ا	FHO	Q	
129	Printed name of officer	Edwin F. Hall	, ,,,,,		
		_			
129	Position with reporting entity	Controller			
400					
	Date This filing is: Original filing	February 15,2003 Revised filing			

WILLFUL FALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE, 18 U.S.C. §1001

FCCForm 478-Feb January 2003

ATTACHMENT 1 - RESPONSE TO BLOCK 4 (3rd & 4th Qtr. 2002)

Contel of the South, Inc.

CIC/OCN	ACNA/CARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00222	MCI	MCI Worldcom		35
00288	ATX	AT&T Communications		26
00333	UTC	Sprint Dial 1 Service		10
00432	LGT	Qwest Communications		53
00444	ALN	Global Crossing Telecommunications, Inc.		27
05237	AYG	Alliance Group Services, Inc.		8
05448	GIT	Verizon Telephone Operations, Inc.	X	9
05483	GOP	Verizon Select Services, Inc.	X	3
GRAND TO	TAL			171

	FCC Form 478-Feb Telecommunicat >>> Please read instructions before completing		ruary 18, 2003			Approval by OMB 3060-0787
lock 1:	Filer identification information		101	Filer	499 ID	80402
102	Legal name of reporting entity	GTE Midwest Incorp	orated			
103	Complete mailing address of reporting entity's corporate headquarters		8001 West Jeffe	erson Bouleva	ırd, Fort Wayr	ne, IN 46804
104	Name(s) reporting entity uses to provide telecoservice (Use additional sheets, if necessary.)	mmunications	d/b/a Verizon M	idwest		
	if different from the address shown in Line 103					
106	Number of end-user subscribers of the reporting	g carrier as of Decem	ber 31, 2002			
107	If this report does not cover July 1, 2002 throug	h December 31, 2002	, indicate the peri	od covered.	July 1, 2002	through December 31, 2002
lieck 2:	Cantact Information			-		
108	Person who completed this form	Marie Breslin				
109	Telephone number of this person	(202) 515-2533		Extension		
110	Fax number of this person	(202) 336-7922				
111	E-mail address of this person	Marie.T.Breslin@Ve	eriwn.com			
		-				
	and December 24 of the recentive year there she		ev te the right one	l akin ta Black	. 5	
113	and December 31 of the reporting year, then che Consumer slamming complaints unresolved as		ox to the light and	SKIP TO BIOCK	. J.	
	Consumer slamming complaints unresolved as		Occomber 31 200	12		
115 116	Consumer slamming complaints resolved during			mber 31, 2002		
	Of the number reported on Line 115, the			nto.		
117	<u> </u>	ed on Line 115, the number that proved to be valid complaints				
118	Of the number reported on Line 115, the			•		
119	Consumer slamming complaints unresolved as	or December 31, 200.	2. <u>[Line 113 + Li</u>	ile 114 - Lille	1101	
	Names of carriers alleged to have slamm one of your local exchange service subsc				eck if iliate	No. of slamming allegations received about carrier
120	Con Markabact Varizon Michaget Attachment			+		July Ithrough December 31
120 121	See Worksheet Verizon Midwest Attachment					
121						
125						
	Use additional sheets, if	necessary. (Space is	provided below f	or electronic f	iling.)	' '
	(to be Signed by an Officer of the Fi	ler				
126	Provide additional information or explanations,	as needed. Use addi	tional sheets, if ne	ecessary.		
		on, and belief, all sta	atements of fact			
127	Signature	Shirit	Hall			
128	Printed name of officer	Edwin F. Hail				
129	Positionwith reporting entity	Controller				
130	Date	February 15,2003				

or by e-mail: slamming478@fcc.gov; by fax to: (202) 418-0037. For more information contact the Reference Information Center at (202) 418-0270.

WILLFUL FALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY INC. OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE. 18 U.S.C. §1001

ATTACHMENT 1 - RESPONSE TO BLOCK 4 (3rd & 4th Qtr. 2002)

GTE Midwest Incorporated

CIC	ACNA	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL
00222	MCI	MCI Worldcom		11
00288	ATX	AT&T Communications		17
00333	UTC	Sprint Dial 1 Service		5
00432	LGT	Qwest Communications		4
00444	ALN	Global Crossing Telecommunications, Inc.		2
00752	EXL	Excel Telecommunications, Inc.		3
00778	SHW	Communigroup of K.C., Inc.		2
05448	GIT	Verizon Telephone Operations, Inc.	X	4
GRAND TO	OTAL			48

2003 FCC Form 478-Feb Telecommunications Slamming Complaint Reporting Form >>> Please read instructions before completing.<<< Due February 18, 2003					Approval by OMB 3060-0787	
Diock 1	: Filer Identification Information		101	Filer	499 ID	803950
102	Legal name of reporting entity	GTE Southwest Inco	proprated			
103	Complete mailing address of reporting entity's corporate headquarters		500 East Carpen	iter Freeway,	Irving, TX 75	5062
104	Name(s) reporting entity uses to provide telecon service (Use additional sheets, if necessary.)	nmunications	d/b/a Verizon So	uthwest		
105	Complete mailing address of the entity that prov telecommunications service using the dba(s) in if different from the address shown in Line 103					
106	Number of end-user subscribers of the reporting	carrier as of Decemi	ber 31, 2002			1,348,792
107	If this report does not cover July 1, 2002 through	h December 31, 2002	, indicate the perio	od covered.	July 1, 2002	2 through December 31, 2002
Block 2	: Contact information		•			
108	Person who completed this form	Marie Breslin				
109	Telephone number of this person	(202) 515-2533		Extension		
110	Fax number of this person	(202) 336-7922				
111	E-mail address of this person	Marie.T.Breslin@Ve	rizon.com			
113 114 115 116 117 118 119	114 Consumer slamming complaints received from July 1, 2002 through December 31, 2002 115 Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002 116 Of the number reported on Line 115, the number that were investigated 117 Of the number reported on Line 115, the number that proved to be valid complaints 118 Of the number reported on Line 115, the number the reporting entity directly resolved with consumers				2 3 3 3 0 3 No. of slamming allegations	
	Names of carriers alleged to have slammone of your local exchange service subsc			_	eck if filiate	received about carrier July 1 through December 31
120	See Worksheet Verizon Southwest Attachment					
121						
				<u> </u>		T
125				1		
118237	Use additional sheets, if	necessary. (Space is	provided below for	or electronic	filing.)	
Block f	i: CERTIFICATION: to be Signed by an Officer of the Fi	fo r				
126	Provide additional information or explanations,	as needed. Use addi	tional sheets, if ne	cessary.		
	informa	ation, and belief, all st	etements of fact co	ontained		
128	Printed name of officer	Edwin F. Hall				
	Positionwith reporting entity	Controller				
	Date	February 15.2003				

Send this form to: FCC. CGB, Reference Information Center, FCCForm 478, Room CY-A257, 445 12th St., S.W., Washington, D.C., 20554; or by e-mail: slamming478@fcc.gov; by fax to: (202)418-0037. For more information contact the Reference Information Center at (202)418-0270.

WILLFUL FALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY RINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE, 18 U.S.C. §1001

FCC Form 478-Feb January 2003

ATTACHMENT 1 - RESPONSE TO BLOCK 4 (3rd & 4th Qtr. 2002)

GTE Southwest Incorporated

CICIOCN	ACNAICARR	NAME OF CARRIER	CHECK IF AFFILIATE	TOTAL	
00005	SOW	South West Long Distance		1	
00123	DVT	Americatel Corporation		2	
00222	MCI	MCI Worldcom		120	
00288	ATX	AT&T Communications		112	
00333	UTC	Sprint Dial 1 Service		53	
00432	LGT	Qwest Communications		74	
00444	ALN	Global Crossing Telecommunications, Inc.		80	
00555	WTL	Worldcom		88	
00752	EXL	Excel Telecommunications, Inc.		3	
00811	VRT	Vartec Telecom		11	
05237	AYG	Alliance Group Services, Inc.		85	
05253	AEJ	Alltel Long Distance		2	
05448	GIT	Verizon Telephone Operations, Inc.	X	35	
05483	GOP	Verizon Select Services, Inc.	X	27	
05830	GSS	Genesis Communications		2	
06112	AYV	American Communication Network		7	
GRAND TOTAL					

	FCC Form 478-Feb Telecommunicat >>> Please read instructions before completing		omplaint R	. •	m	Approval by OMB 3060-0787
	Filer identification information		101	Filer 4	99 ID	806291
102	Legal name of reporting entity	Bell Atlantic Commu	nications Inc	-		
	Complete mailing address of reporting entity's corporate headquarters	Towns and the continue	T	t House Road, 9	th Floor, Arlin	gton, VA 22201
104	Name(s) reporting entity uses to provide teleco service (Use additional sheets, if necessary.)	mmunications	Verizon Long	Distance		
105	Complete mailing address of the entity that pro- telecommunications service using the dba(s) in if different from the address shown in Line 103		1320 N. Cour	t House Road 9	in Floor, Arlin	gton, VA 22201
106	Number of end-user subscribers of the reporting	g carrier as of Deceml	per 31, 2002			9,687,078
107	If this report does not cover July 1, 2002 throug	h December 31, 2002	, indicate the p	eriod covered.	July 1, 2002	through December 31, 2002
Block 2	: Contact Information					
108	Person who completed this form	Tracy Kimbrell				
109	Telephone number of this person	(972) 465-4654		Extension		
110	Fax number of this person	(972) 465-4998				
111	E-mail address of this person	tkimbrell@vz-ld.com				
Block 3	: Complaints That You Received or Reseived Allegiz		ensumer			
112	If you have no unresolved complaints from prio and December 31 of the reporting year, then ch			•		een July 1
113	Consumer slamming complaints unresolved as	of June 30, 2002				323
114	Consumer slamming complaints received from	July 1, 2002 through E	December 31, 2	2002		1,102
115	Consumer slamming complaints resolved durin					1,033
116		Of the number reported on Line 115, the number that were investigated				
117	Of the number reported on Line 115, the			laints		762 87
118	Of the number reported on Line 115, the				sumers	1,031
119	Consumer slamming complaints unresolved as					392
120	Names of carriers alleged to have slamm one of your local exchange service subsc				eck if liate	No. of slamming allegations received about carrier July 1 through Deecember 31
171						
124						
125						
	Use additional sheets, if		provided below	w for electronic fi	ling.)	
Bleck 5	: CERTIFICATION: to be Signed by an Officer of the Fi	<u>Hêr</u>				
126	Provide additional information or explanations,	as needed. Use addit	ional sheets, if	necessary.		
107		e-named reporting efficient and belief all sta	ty, that i have e atements of fac	examined the for	going report	, and, to the best of my
	Signature	1/ru	WX.		+ +	
	Printed name of officer	Jelin D. Broten	-//-		<u> </u>	
	Position with reporting entity	Assistant Secretary				
	Date This filling in.	Pebruary 15, 2003				
	This filing is:	Revisedfiling				
or by e-	form to: FCC,CGB,Reference Information Center. FCC mail: slamming478@fcc.gov; by fax to: (202)418 ALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY FINE OR IN	8-0037. For more info	rmationcontac	the Reference	nformation C	Center at (202) 418-0270.

FCC Form 478-Fab January 2003

2003	FCC Fcm 478-keb Telecommunicat >>> Please read instructions before completing	•	complaint Reporting For bruary 18.2003	rm	Approval by OMB 30604787
Bleck 1	Filer Identification information	j. Dao i es	T	499 ID	803810
		ADVAIGN Laws Distance	<u> </u>	+33 ID	000010
	Legal name of reporting entity Complete mailing address of reporting entity's corporate headquarters	NYNEX Long Distan	1166 Avenue of the Americas	s, 7th Floor, N	lew York, NY 10036
104	Name(s) reporting entity uses to provide teleco service (Use additional sheets, if necessary.)	mmunications	Verizon Enterprise Solutions		
105	Complete mailing address of the entity that pro telecommunications service using the dba(s) in if different from the address shown in Line 103		1320 N. Court House Road, 9	eth Floor, Arlin	ngton, VA 22201
106	Number of end-user subscribers of the reportin	g carrier as of Decem	ber 31, 2002		431,021
	If this report does not cover July 1, 2002 through			July 1, 2002	
	: Contact Information				
108	Person who completed this form	Tracy Kimbrell			
109	Telephone number of this person	(972) 465-4654	Extension		
110	Fax number of this person	(972) 465-4998		•	
111	E-mail address of this person	tkimbrell@vz-ld.com			
	and December 31 of the reporting year, then cl		oox to the right and skip to Blo	ck 5.	
113	Consumer slamming complaints unresolved as				27
114	Consumer slamming complaints received from		<u> </u>		167
	115 Consumer slamming complaints resolved during the period July 1, 2002 through December 31, 2002				
	116 Of the number reported on Line 115, the number that were investigated				
	117 Of the number reported on Line 115, the number that proved to be valid complaints				
118 119	Of the number reported on Line 115, the Consumer slamming complaints unresolved as				53
	Names of carriers alleged to have slamn one of your local exchange service subs			neck if filiate	No. of slamming allegations received about carrier July 1 through December 31
121					
121					
125					
			provided below for electronic	filing.)	
	EERTIFICATION: to be Signed by an Officer of the Provide additional information or explanations,		litional sheets, if necessary.		
127	-		tity, that I have examined the f		
	Signature	1	1)
	Printed name of officer	John D. Broten			
	Position with reporting entity	Assistant Secretary			11 8/10 11 8/18/19 18/19
	Date This filing is: Original filing	February 15, 2003 Revised filing			
		<u> </u>	445 (OLD OLD OLD W. 1	DOSE 4.	
or by e-	form to: FCC.CGB,Reference Information Center. FCC F -mail: slamming478@fcc.gov; by fax to: (202)4' ALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY FIUE OR IN	18-0037. For more inf	formation contact the Reference	ce Information	nCenter at (202) 418-0270

FCC Form 478-Fsb january 2003

	FCC Form 478-Feb Telecommunicat >>> Please read instructions before completing	Approval by OMB 30604787				
Block 1:	: Filer identification information		101	Filer	499 ID	81105
			1			
103	Complete mailing address of reportingentity's wmorate headauarters		6665 N. MacA	rthur, Irving, TX	K 75039	
104	Name(s) reporting entity uses to provide teleco service (Use additional sheets, if necessary.)	mmunications	Same			,
105	Complete mailing address of the entity that pro telecommunications service using the dba(s) in if different from the address shown in Line 103		Same			
106	Number of end-user subscribers of the reportin	g carrier as of Decen	nber 31, 2002			4,670
107	If this report does not cover July 1, 2002 through	gh December 31, 200	2, indicate the p	eriod covered.	July 1, 2002	through December 31, 2002
Biock 2	: Contact Information					
108	Person who completed this form	Tracy Kimbrell				
109	Telephone number of this person	(972) 465-4654		Extension		
110	Fax number of this person	(972) 465-4998			•	
111	E-mail address of this person	tkimbrell@vz-ld.com				
	and December 31 of the reporting year, then ch	neck the certification	box to the right a	and skip to Bloc	ж 5.	·
113	Consumer slamming complaints unresolved as	of June 30, 2002				(
114	Consumer slamming complaints received from	July 1, 2002 through	December 31, 2	2002		(
115	Consumer slamming complaints resolved during	g the period July 1, 2	002 through dec	ember 31, 200	2	(
116	Of the number reported on Line 115, the	number that were inv	estigated			(
117	Of the number reported on Line 115, the	number that proved t	o be valid compl	laints		(
118	Of the number reported on Line 115, the	number the reporting	entity directly re	solved with co	nsumers	(
119	Consumer slamming complaints unresolved as Names of carriers alleged to have slamm	ned	1 (100 A)	Ch	eck if	No. of slamming allegations
	one of your local exchange Service Subs	cribers		aff	iliate	received about carrier July 1 through December 31
120						
171						
122						
123				_		
124						
125				for electronic f	lian \	
Diest 5	Use additional sheets, if CERTIFICATION: to be Signed by an Officer of the F	· · · · · · · · · · · · · · · · · · ·	provided below	tor electronic t	lling.)	the state of the s
	Provide additional information or explanations,		litional sheets, if	necessary.		
127	certify that I am an officer of the above knowledge, information	e-named reporting en ation and belief, all s				
128	Printed name of officer	Londa C. Perrett				
	Position with reporting entity	Assistant Secretary				
130		Febr. r 15,2)				
	This filing is:	Revised filing				
	form to: FCC, CGB,Reference Information Center, FCC Formail: slamming478@fcc.gov; by fax to: (2 2) 11					Center at (202) 418-0270.

FCC Form 478-Feb January 2003

DIÇK 1	: Filer identification information						
			I 101	Filer	499 ID	ı	8038
103	Complete mailing address of reporting entity corporate headquarters	y's	MicronesianTel P.O. Box 50030				
104	Name(s) reporting entity uses to provide tel service (Use additional sheets, if necessary		Verizon Microne	sia			
105	Complete mailing address of the entity that telecommunications service using the dba(s if different from the address shown in Line 1	s) in Line 104,					
106	Number of end-user subscribers of the repo	orting carrier as of Dec	ember 31, 2002			.,	21,80
107	If this report does not cover July 2002 throu	gh December 2002, in	dicate the period	covered.	July 1, 200	2 through Decem	nber 31, 2002
	: Centact Information						
108	Person who completed this form	Leriza S. Debrum					
109	Telephone number of this person	(670) 682-2612		Extension			
110	Fax number of this person	(670) 235-2156		LACHSION			
111	E-mail address of this person	Leriza, Debrum@vzpaci	::::				
	E mail address of this person	<u>ILe</u> nza.Debrum@vzpaci	mca.com				
	and December 31 of the reporting year, the	n check the certification	n box to the right	and skin to B	lock 5	•	X
113	Consumer slamming complaints unresolved		in box to trie right	and only to D	iodit o.		
114	Consumer slamming complaints unresolved		nh Docombor 21	2002			
115					2002		
	Consumer slamming complaints resolved d			Cember 31, a	2002		
116	-	number reported on Line 115, the number that were investigated					
117	, , , , , , , , , , , , , , , , , , , ,					-	
118 119	Of the number reported on Line 115, the Consumer slamming complaints unresolved						
	Names of carriers alleged to have slamr one of your local exchange service subs				eck if		ing allegations
				4		July 1 through	
120							.,
121						ļ	
122					***		
123							
124				1			
125	Use additional sheets,	if necessary. (Space	is provided below	for electronic	: filing)		
Block &	: CERTIFICATION: to be Signed by an Officer of the		o provided deleti	101 01001101110	,	,,	
	Provide additional informationor explanation		dditional sheets, it	fnecessary.			
197	I certify that I am an officer of the above knowledge, inform Signature	re-named reporting en nation, and belief all s	ity, that I have ex atements of fact of	amined the fo	oregoing rep this Form are	oort, and, to the beet true.	est of my
	· · · · · · · · · · · · · · · · · · ·	Tools to the	†			•	
128		Tony Mosley	1				
129		Acting General Man	ager				
	Date This files is: The Original files	January 15, 2003					
131	This filing is: Original filing	Revised filing					
	form Io: FCC,CGB,Reference InformationCenter, F				0.000004	1=.	

FCC Form 478-Feb February 2003

2003 FCC Form 478-Feb Telecommunications Slamming Complaint Reporting Form >>> Please read instructions before completing.<<< Due February 15, 2003					Approval by OMB 3060-0787	
Bleck 1	: Filer identification information		to1	Filer 499	ID	803890
103	Complete mailing address of reporting entity corporate headquarters	S	GTE Pacifica, I P.O. Box 50030	nc. 06, Saipan, MP 96	6950	
104	Name(s) reporting entity uses to provide tele service (Use additional sheets, if necessary.)		Verizon Pacifica	1		
105	Complete mailing address of the entity that p telecommunications service using the dba(s) if different from the address shown in Line 10	rovides in Line 104,				
106	Number of end-user subscribers of the report	ting carrier as of Dec	ember 31, 2002			23,107
107	If this report does not cover July 2002 throug	h December 2002, in	dicate the period	covered.		
Block 2	: Contact Information					
108	Person who completed this form	Leriza S. Debrum				
109	Telephone number of this person	(670) 682-2612		Extension		
110	Faxnumberofthispenon	(670)235-2156		•		
111	E-mail address of this person	Leriza.Debrum@vzpac	ifica.com			
	and December 31 of the reporting year, then					X
113	Consumer slamming complaints unresolved	as of June 30, 2002				0
114	Consumer slamming complaints received fro	m July 1, 2002 throug	gh December 31,	2002		0
115	Consumer slamming complaints resolved du	ring the period July 1	, 2002 through De	ecember 31, 2002	2	0
116	Of the number reported on Line 115, the	number that were inv	estigated			0
117	7 Of the number reported on Line 115, the number that proved to be valid complaints					0
118	Of the number reported on Line 115, the	number the reporting	entity directly res	olved with consu	mers	0
119	Consumer slamming complaints unresolved	as of December 31, 2	2002. [Line 113	+ Line 114 - Line	115]	
Block 4	 Complaints That You Received Alleging That Am To be completed by carriers that provide 			nge service to en	d-user su	bscribers.
	Names of carriers alleged to have slamm one of your local exchange service subsc	ed ribers		Check affiliate		No. of slamming allegations received about carrier July 1 through December 31
120						
121]		
122				ļ		
123						
124						
125	Use additional sheets, if	necessary. (Space	is provided below	for electronic filir	na.)	
		The state of the s			-9-7	
	I certify that I am an officer of the above knowledge, informa	e-named reporting en ation, and belief, all s I	tity, that I have ex tatements of fact	camined the foreg	oing repo Form are	rt, and, to the best of my true.
127	Sianature	<u> </u>	1			
128	Printed name of officer	Tony Mosley /_				
129	Position with reporting entity	Acting Gene al Man	ag r			
	Date	January 15, 2003				

	FCC Form 478-Feb Telecommunic >>> Please read instructions before completing		g Complaint ruary 15, 2003	Reporting	Form	Approval by OMB 3060-0787
=	: Filer identification information		101	Filer 4	199 ID	819878
102	Legal name of reporting entity	GTE Pacifica- Guarr).			<u> </u>
	Complete mailing address of reporting entity corporate headquarters	s	GTE Pacifica-0 P.O. Box 5003	Guam 06, Saipan, MF	96950	
104	Name(s) reporting entity uses to provide tele service (Use additional sheets, if necessary.)		Verizon Pacific	a		
105	Complete mailing address of the entity that p telecommunications service using the dba(s) if different from the address shown in Line 10	in Line 104,				
106	Number of end-user subscribers of the repor	ting carrier as of Dece	ember 31, 2002			682
107	If this report does not cover July 2002 throug	h December 2002, in	dicate the perio	d covered.		
Bleck 2	: Contact Information					
108	Person who completed this form	Leriza S. Debrum				
109	Telephone number of this person	(670) 682-2612		Extension		
110	Fax number of this person	(670) 235-2156				
111	E-mail address of this person	Leriza.Debrum@vzpaci				
Block 3	: Complaints That You Received or Reserved Allegate To be completed by all telephone exchange and the complete of the complete			etructions \		
112	Ifyou have no unresolved complaints from p and December 31 of the reporting year, then	rior reporting periods	and you receive	ed no slamming		petweenJuly 1
113	Consumer slamming complaints unresolved		<u> </u>			0
114						0
115	Consumer slamming complaints resolved du				002	0
116						0
117					0	
118				nsumers	0	
119	Consumer slamming complaints unresolved	as of December 31, 2	002. [Line 113	+ Line 114 - Li	ne 115]	
Block 4	: Complaints That You Becoived Alleging That And To be comoleted by carriers that orovide			ange service to	end-user su	bscribers.
	Names of carriers alleged to have slamm one of your local exchange service subsc				eck if liate	No. of slamming allegations received about carrier July 1 through December 31
121						<u> </u>
123						•
124						
125						
	Use addit onal Sheets. it	necessary (Space	s provided belo	w for electronic	filing.)	
Block 5	CERTIFICATION: to be					
126	Provide additional information or explanation	is,as needed. Use ad	dditional sheets,	if necessary		
	I certify that I am an officer of the above knowledge, information	e-named reporting ent ation, and belief, all st	it, that I have e	examined the fo	regoing reponis Formare	ort. and, to the best of my true.
127	Signature	//K	4			
128	Printed name of officer	Tony Mosley	· · · · · · · · · · · · · · · · · · ·			
129	Position with reporting entity	Acting Genera Mana	ag			
130	Dale	January 15, 20	}			
	A					

WILLFUL FALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY FINE OR IMPRISONMENT UNDER TITLE 111 OF THE UNITED STATES CODE, 111 U.S.C. §1001